# HATEM A ACCOUNT APPLICATION

Choice A Account: *E-ZPass* Maryland account valid ONLY at the Hatem Bridge. This plan applies only to two-axle vehicles, and includes unlimited trips during a one-year period; however, the transponder must be properly mounted in the vehicle at the time of travel.

This plan is subject to an annual fee of $20.00. There are NO account fees, prepaid toll deposits or account statements. No other discount plans are available on this account.

If you desire to use *E-ZPass* Maryland transponders at other toll facilities, please review the *E-ZPass* Maryland Private Application (Hatem B). A Hatem B plan provides the benefit of unlimited travel on the Hatem Bridge plus a prepaid account balance for use at other facilities.

If you have a valid payment method associated with your account, *E-ZPass* Maryland will renew your Hatem Plan(s) automatically approximately 30 days prior to the plan's yearly expiration date.

If you do not have a payment method on file, these plans must be renewed annually online at DriveEzMD.com, by visiting an *E-ZPass* Maryland Customer Service Center or by calling 1-888-321-6824.

A renewal notice for a Hatem Bridge discount plan will be sent 45 days prior and a reminder notice sent 15 days prior to the annual renewal date.

If you do not renew your plan and continue to use your transponder, you may incur video tolls. Video tolls are billed to the registered owner of the vehicle via a Notice of Toll Due (Invoice) at a higher toll rate.

## IMPORTANT INFORMATION

Account updates and inquiries may be made at DriveEzMD.com, by phone at 1-888-321-6824, or by visiting an *E-ZPass* Maryland Customer Service Center to:

- Review account information regularly.
- Update vehicle and payment information to prevent unpaid tolls and fees.
- Update your address, email and cell phone information to ensure that mailings and other communications reach you.
- Report a lost or stolen transponder.

For *E-ZPass* Maryland Customer Service Center hours and locations, visit the website or by calling the Customer Information Center 1-888-321-6824.

Please mount your transponder in accordance with the instructions provided by *E-ZPass* Maryland. If your transponder is not properly mounted, you may incur video tolls. Video tolls are billed to the registered owner of the vehicle via a Notice of Toll Due (Invoice) at a higher toll rate.

If your transponder is properly mounted, and your account is in good standing, but you have received a Notice of Toll Due (Invoice), please call the Customer Information Center at 1-888-321-6824 or visit an *E-ZPass* Maryland Customer Service Center for assistance.

Please obey posted speed limits.

Sign up for text message alerts to receive account information such as low balance, negative balance, and account information changes/updates.

MD DriveEzMD™
DriveEzMD Customer Service Center P.O. Box 5060
Middle River, MD 21220-5060

DriveEzMD.com

1-888-321-6824
711: MD Relay
Fax: 410-633-6618

# Thomas J. Hatem Memorial Bridge
# *E-ZPass* Choice A Account* - Hatem Bridge Only
# (Two-Axle Vehicles Only)

Maryland Customer Service Center
P.O. Box 5060
Middle River, MD 21220-5060

***Customers requiring the *E-ZPass* Maryland discount for three and four-axle vehicles at the Hatem Bridge or two-axle discounts at other toll facilities should sign up for a Hatem B plan. Please refer to the Private Application.**

## PART 1. APPLICANT'S INFORMATION (as it appears on your driver's license)

First Name | Last Name | MI | Suffix

☐ Mr. ☐ Mrs. ☐ Ms.

☐ I agree to allow MDTA, Drive*Ez*MD, *E-ZPass* Maryland to contact me via text message. Data rates may apply.

Mailing Address | Apt.

City | State | Zip | Primary Phone | Mobile Phone

Driver's License Number or Government ID Number | DL State | Date of Birth | Email Address

Upon providing a valid email address, you will receive a personal identification number (PIN) via email. This PIN can be used for the interactive voice response (IVR) system when calling the Customer Service number at 1-888-321-6824.

Additional Contact for Account (You allow this individual to have access and make changes on the account, including closing the account.)

First Name | Last Name | MI | Suffix

I would like to receive my statement: (choose one)

☐ Email (monthly) must provide email address above

☐ U.S. Mail (bi-monthly)

☐ Do Not Send Statement (I agree to monitor my account activity online at DriveEzMD.com.)

## PART 2. VEHICLE INFORMATION

List a vehicle for each Maryland Transponder requested and list any other vehicles that may use the transponder(s). Transponders are transferable among two-axle vehicles.

| License Plate Number as Shown on Registration Card (Please print clearly.) | State | Year | Make/Model | Plate | Vehicle Color |
|---|---|---|---|---|---|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

## PART 3. TRANSPONDERS AND PAYMENT CALCULATION

### New Transponder(s)

Enter in Box 1 the total number of Interior Mount Transponder(s) you are requesting to have the Hatem Bridge Only Choice A *E-ZPass* Plan applied. Multiply the number in Box 1 by the $20 plan cost and enter the total in Box 2. There is no cost for interior transponders.

**Interior Mount Transponder(s):**

BOX 1 **x** $20 **=** Box 2

Enter in Box 3 the total number of License Plate Mount Transponder(s) you are requesting to have the Hatem Bridge Only Choice A *E-ZPass* Plan applied. Multiply the number in Box 3 by the $33.50 (the transponder & plan cost total) and enter the total in Box 4.

**License Plate Mount Transponder(s):**

BOX 3 **x** $33.50 **=** BOX 4

### Hatem Bridge Choice A Payment Calculations

Enter the totals from each box:

**Interior Mount Transponder(s) and Hatem Bridge Only Choice A *E-ZPass* Plan Amount**
(Enter in total from Box 2) — Total From BOX 2

**License Plate Mount Transponder(s) and Hatem Bridge Only Choice A *E-ZPass* Plan Amount**
(Enter in total from Box 4) — Total From BOX 4

**Grand Total Amount Due**
(Add together Boxes 2 and 4) — $ Total Payment

# Thomas J. Hatem Memorial Bridge
# *E-ZPass* Choice A Account* - Hatem Bridge Only
# (Two-Axle Vehicles Only)

Maryland Customer Service Center
P.O. Box 5060
Middle River, MD 21220-5060

**PART 4. PAYMENT METHOD**

(Check one option) Accounts without a Maryland address will be charged a $1.50 monthly account maintenance fee. The maintenance fee will be waived if the *E-ZPass* Account uses Maryland toll facilities at least three times in the previous statement period. Please make cash payments in person at one of the listed Drive*Ez*MD's *E-ZPass* Maryland Customer Service Centers.

**PLEASE DO NOT MAIL CASH.**

Option 1 – Credit Card ☐ Enroll Credit Card in Automatic Replenishment. Credit Card Type (Check One): ☐ Visa ☐ MasterCard ☐ American Express ☐ Discover

Credit Card Number: ____/____/____/____ Expiration Date: (Month / Year) ____ CVV ____

Option 2 – ACH ☐ Enroll Bank Account in Automatic Replenishment. Bank Name: _____

(Check One) ☐ Checking ☐ Savings Bank Routing Number: _____ Bank Account Number: _____

Billing Name and Full Address (If different from listed above): _____

I authorize Drive*Ez*MD *E-ZPass* Maryland to charge my credit card or bank account immediately for the total amount shown in the Grand Total box above.

I understand and agree that such charges will continue until my Drive*Ez*MD *E-ZPass* Maryland account is terminated or until I revoke this authorization in writing. Should I require a replacement transponder, or incur an administrative fee, I authorize Drive*Ez*MD *E-ZPass* Maryland to charge my credit card or bank account the appropriate amount incurred under the terms of my agreement.

Cardholder Signature Required _____ Date _____

☐ Option 3 – Check

Please make checks payable to *E-ZPass* Maryland and mail with this application to: Drive*Ez*MD *E-ZPass* Maryland Customer Information Center, P.O. Box 5060, Middle River, Maryland 21220-5060.

**PART 5. CUSTOMER AGREEMENT FOR HATEM BRIDGE CHOICE A ACCOUNT**

By completing this application, making any required payment, and by signing below, I agree to comply with the Drive*Ez*MD *E-ZPass* Maryland Terms and Conditions established for the use of *E-ZPass*. I understand that all transponder(s) with this Hatem Bridge Choice A Account will ONLY be valid at the Hatem Bridge for two-axle vehicles and NO other *E-ZPass* facility.

I understand that my transponder must be properly mounted and read at the Hatem Bridge. I will be responsible for the applicable Video Toll Rates if my transponder is not mounted properly and/or I travel through any other *E-ZPass* Maryland facilities with my transponder or travel through the Hatem Bridge in any vehicle greater than two-axles. If you desire to use *E-ZPass* Maryland transponders at other toll facilities, please review the *E-ZPass* Maryland Private Application (Hatem B).

This plan applies to two-axle vehicles only and provides unlimited trips for one year from the date of purchase. I further understand that I must renew the plan annually for it to remain in effect. I may visit an *E-ZPass* Maryland Customer Service Center, renew online at Drive*Ez*MD.com or call Customer Information Center at 1-888-321-6824. Each plan is subject to an annual fee. There are **NO** additional account fees, prepaid toll deposits or statements associated with this plan.

*E-ZPass* Applicant Signature Required _____ Date _____

**PART 6. CUSTOMER SIGNATURE FOR APPLICATION AND TERMS & CONDITIONS**

I have read and understand the terms and conditions of this agreement and affirm the information on this application is true and correct.

*E-ZPass* Applicant Signature Required _____ Date _____

**Note: If mailing, please make sure to send both pages of the completed application to the Drive*Ez*MD's *E-ZPass* Maryland Information Service Center.**