Private Account Application

DriveEzMD.com 1-888-321-6824

PRIVATE ACCOUNT BENEFITS

E-ZPass Maryland account holders receive a 25% discount off the two-axle toll rates at most Maryland facilities. At the William Preston Lane, Jr., Memorial (Bay) Bridge (US 50/301), *E-ZPass* Maryland customers will receive a 37.5% discount. At the Thomas J. Hatem Memorial Bridge (US 40), *E-ZPass* Maryland customers will receive a 30% discount on three and four-axle vehicles. No minimum use is required. **These discounts are not available with the Thomas J. Hatem Memorial Bridge Choice A or Choice B discount plans.**

Off-peak and overnight pricing are offered on the Intercounty Connector (ICC) and I-95 Express Toll Lanes (ETL). Discount plans are not offered for these two facilities.

Paying tolls with *E-ZPass* at all Maryland toll facilities, saves money versus paying higher Video Toll Rates, which are 1.5 times the *E-ZPass* toll rates with a minimum of $1 and a maximum of $15.00 above the *E-ZPass* rates.

All Private Accounts are subject to a minimum $25.00 prepaid toll deposit.

Discount Plan Options and How They Work

E-ZPass Maryland account holders are also eligible to enroll in *E-ZPass* Maryland discount plans for two-axle vehicles, which allow frequent commuters discount rates at selected facilities. ALL discount plans are transponder specific. Plans **CANNOT** be shared between transponders. If more than one discount plan is selected for a transponder, the lowest applicable toll rate for a facility will be posted to your account.

Plan cycles begin when first used and end after 45* days or when all trips are used, whichever comes first. The account is charged the discounted toll rate when each trip is recorded using the transponder. All unused trips are charged to your account at the end of the plan period. Unused trips in a Discount Plan **ARE NOT** refundable.

*William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan is valid for 90 days. Plan cycles do not apply to the Thomas J. Hatem Memorial Bridge Discount Plans.

Discount Plan Options

Baltimore Region Discount Plan: (Fort McHenry Tunnel, Baltimore Harbor Tunnel, Francis Scott Key Bridge, John F. Kennedy Memorial Highway and Thomas J. Hatem Memorial Bridge): Pay $1.40 per trip for 50 trips that are valid for 45 days. The total cost for used and unused trips is $70.00. Because tolls are only collected in one direction at the JFK Highway and Hatem Memorial Bridge, two trips are deducted for each passage.

William Preston Lane, Jr. Memorial (Bay) Bridge Discount Plan: Pay $1.40 per trip for 25 trips that are valid for 45 days. The total cost for used and unused trips is $35.00.

William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan: Pay $2.00 per trip for 10 trips that can be used Sunday through Thursday and are valid for 90 days. The total cost for used and unused trips is $20.00.

Governor Harry W. Nice Memorial/Senator Thomas "Mac" Middleton Bridge Discount Plan: Pay $2.10 per trip for 25 trips that are valid for 45 days. The total cost for used and unused trips is $52.50.

Thomas J. Hatem Memorial Bridge Discount Plans:

Hatem A Plan: If you are only interested in traveling on the Hatem Memorial Bridge, please complete a Hatem A Account application.

Hatem B Plan: Private and Business Accounts are eligible for this plan. This discount plan is attached to a specific transponder and includes unlimited trips during a one-year period for two-axle vehicles at the Hatem Bridge. The transponder must be properly mounted in the vehicle to benefit from this plan. This plan is subject to an annual fee of $20.00. A transponder with this plan is valid anywhere *E-ZPass* is accepted. You will receive the Private *E-ZPass* Maryland discounts at participating Maryland facilities (See Private Account Benefits). You may also select additional discount plan options.

If you have a valid payment method associated with your account, *E-ZPass* Maryland will automatically renew your Hatem Plan(s) approximately 30 days prior to the plan's expiration date. If you do not have a payment method on file, these plans must be renewed annually online at DriveEzMD.com, by visiting an *E-ZPass* Maryland Customer Service Center or by calling 1-888-321-6824. A renewal notice for a Hatem Bridge discount plan will be sent 45 days prior and a reminder notice sent 15 days prior to the annual renewal date.

IMPORTANT INFORMATION

Account updates and inquiries may be made at DriveEzMD.com, by phone at 1-888-321-6824, or by visiting an *E-ZPass* Maryland Customer Service Center. These activities include:

- Review account information regularly.
- Update vehicle and payment information to prevent unpaid tolls and fees.
- Update your mailing address, email address and cell phone number to ensure that mailings and other communications reach you.
- Report a lost or stolen transponder.

For *E-ZPass* Maryland Customer Service Center hours and locations, visit the website or call the Customer Information Center number at 1-888-321-6824.

As an *E-ZPass* Maryland customer, you are signing up for a prepaid account. You are responsible for keeping your account funded prior to using toll facilities. If your account is not in good financial standing, you may incur video tolls. Video tolls are billed to the registered owner of the vehicle via a Notice of Toll(s) Due (Invoice) at a higher toll rate. Please refer to the DriveEzMD Terms and Conditions for details.

Please mount your transponder in accordance with the instructions provided by *E-ZPass* Maryland. If your transponder is not properly mounted, you may incur a higher toll rate posted to your account; you will be responsible for paying the higher toll rate.

If your transponder is properly mounted, and your account is in good standing, but one or more of the following circumstances occur, call the Customer Information Center at 1-888-321-6824 or visit an *E-ZPass* Maryland Customer Service Center for assistance:

- Toll rates posted to your account at a higher rate than the toll rate of the account or discount plan(s) you are enrolled in.
- You have received a Notice of Toll(s) Due (Invoice).

Sign up for text message alerts to receive account information such as low balance, negative balance, and account information changes/updates.

Customer Information Center
P.O. Box 5060
Middle River, MD 21220-5060

DriveEzMD.com
1-888-321-6824
711: MD Relay
Fax: 410-633-6618

Maryland Customer Service Center
P.O. Box 5060
Middle River, MD 21220-5060

PRIVATE ACCOUNT APPLICATION

(Register Up to Ten Vehicles with Ten Transponders)

Revised 10/15/2025

PART 1. APPLICANT'S INFORMATION (as it appears on your driver's license)

First Name ☐ Mr. ☐ Mrs. ☐ Ms.	Last Name	MI	Suffix	☐ I agree to allow MDTA, Drive*Ez*MD, *E-ZPass* Maryland to contact me via text message. Data rates may apply.

Mailing Address — Apt.

City	State	Zip	Primary Phone	Mobile Phone

Driver's License Number or Government ID Number	DL State	Date of Birth	Email Address
		/ /	

Upon providing a valid email address, you will receive a personal identification number (PIN) via email. This PIN can be used for the interactive voice response (IVR) system when calling the Customer Service number at 1-888-321-6824.

Additional Contact for Account (You allow this individual to have access and make changes on the account, including closing the account.)

First Name — Last Name — MI — Suffix

PART 2. VEHICLE INFORMATION

List a vehicle for each Maryland Transponder requested and list any other vehicles that may use the transponder(s). Transponders are transferable among two-axle vehicles.

License Plate Number as Shown on Registration Card (Please print clearly.)								State	Year	Make/Model	Plate	Vehicle Color

PART 3. PLAN SELECTION & PRE-PAYMENT CALCULATION (Refer to *E-ZPass* Maryland Plan Options before completing)

A. Select the plan(s) for each transponder and also choose a discount plan below, if applicable. If no plans are selected, you will be automatically enrolled in a Private *E-ZPass* Account

B. Choose transponder type required. Enter the number of transponders requested in Boxes (1, 2, or 4) to determine total pre-payment for transponders (includes $25.00 pre-paid toll per account + transponder fee, if applicable).

- (I) Interior Transponder: Windshield Mount — FREE
- (LPT) License Plate Transponder: Exterior Mount — $13.50
- (F) Flex Transponder: For use on I-495 Express Toll lanes — $16.50

C. Enter the number of transponders you want with the Hatem Choice B Plan (Box 6) X $20.00 (Hatem Choice B Plan annual rate) = Total Hatem Plan(s) (Box 7).

D. In section F, calculate your grand total amount due.

PLANS – See the first page of the application for plan descriptions

Transponder	Transponder Type (see above (D) and circle one)	Private *E-ZPass* Account	Baltimore Discount Plan	Nice Bridge Discount Plan	Bay Bridge Discount Plan	Bay Bridge Shoppers Plan	Hatem Bridge Choice B** Discount Plan
1	I LPT F	☐	☐	☐	☐	☐	☐
2	I LPT F	☐	☐	☐	☐	☐	☐
3	I LPT F	☐	☐	☐	☐	☐	☐
4	I LPT F	☐	☐	☐	☐	☐	☐

** If you would like to enroll in the Thomas J. Hatem Memorial Bridge Choice A Account, please complete the Hatem Bridge Choice A Account application. No other discount plan(s) may be applied to transponders enrolled with the Hatem Bridge Choice A Account.

Part 3 Continued on next page

Maryland Customer Service Center
P.O. Box 5060
Middle River, MD 21220-5060

PRIVATE ACCOUNT APPLICATION

(Register Up to Ten Vehicles with Ten Transponders)

Revised 10/15/2025

D. New Transponders

Enter in Box 3, 5, or 7 the total number of new transponder(s) you are requesting.

Interior Mount Transponder:

BOX 1	X	$0.00	=	$0.00
BOX 2	X	$13.50	=	BOX 3
BOX 4	X	$16.50	=	BOX 5

E. Hatem Bridge Choice B Discount Plan

Enter in Box 9 the total number of transponder(s) you are requesting that have the Hatem Choice B Discount Plan.

BOX 6	X	$20.00	=	BOX 7

The Hatem Bridge Choice B Discount Plan is subject to an annual fee.

F. Payment Calculations

Enter totals from each box from Sections D & E:

Prepaid Toll Deposit (Minimum of $25.00)	$25.00
Interior Mount Transponder	$0.00
License Plate Mount Transponder (Enter in total from Box 3)	Total From BOX 3
Flex Transponder (Enter in total from Box 5)	Total From BOX 5
Annual Hatem Bridge Plan(s) Amount (Enter in total from Box 7)	Total From BOX 7
Prepaid Toll Deposit Additional Toll Deposit (Optional)	$
Grand Total Amount	$

PART 4. PAYMENT METHOD

(Check one option) Accounts without a Maryland address will be charged a $1.50 monthly account maintenance fee. The maintenance fee will be waived if the *E-ZPass* Account uses Maryland toll facilities at least three times in the previous statement period. Please make cash payments in person at one of the listed DriveEzMD's *E-ZPass* Maryland Customer Service Centers. **PLEASE DO NOT MAIL CASH.**

Option 1 – Credit Card ☐ Enroll Credit Card in Automatic Replenishment. Credit Card Type (Check One): ☐ Visa ☐ MasterCard ☐ American Express ☐ Discover

Credit Card Number: _____/_____/_____/_____ Expiration Date: (Month / Year)_____ CVV____

Option 2 – ACH ☐ Enroll Bank Account in Automatic Replenishment. Bank Name: _____

(Check One) ☐ Checking ☐ Savings Bank Routing Number: _____ Bank Account Number: _____

Billing Name and Full Address (If different from listed above): _____

When my account balance is $10.00 or less, or reaches a different minimum balance as identified by DriveEzMD *E-ZPass* Maryland, I authorize DriveEzMD *E-ZPass* Maryland to charge my credit card or bank account an amount that reflects my average monthly usage or a minimum of $25.00. I understand and agree that such charges will continue until my DriveEzMD *E-ZPass* Maryland account is terminated or until I revoke this authorization in writing. Should I requirea replacement transponder, or incur an administrative fee, I authorize DriveEzMD *E-ZPass* Maryland to charge my credit card or bank account the appropriate amount incurred under the terms of my agreement.

_____
Cardholder Signature Required Date

☐ Option 3 – Check

Please make checks payable to *E-ZPass* Maryland and mail with this application to: DriveEzMD *E-ZPass* Maryland Customer Information Center, P.O. Box 5060, Middle River, Maryland 21220-5060.

PART 5. CUSTOMER SIGNATURE FOR APPLICATION AND TERMS & CONDITIONS

I have read and understand the terms and conditions of this agreement and affirm the information on this application is true and correct.

_____ _____
E-ZPass Applicant Signature Required Date

Note: If mailing, please make sure to send both pages of the completed application to the DriveEzMD's *E-ZPass* Maryland Information Service Center.