

INSTRUCTIONS FOR COMPLETING THE E-ZPASS BUSINESS APPLICATION

PART 1. COMPANY INFORMATION – Pages 2

Clearly print information on the Business Account Application. If you are opening a Business Account under a company name, the name of the account must be the full legal company name. Please include a contact name at the company who is able to make decisions on the account or if you are an individual opening a Business Account because you need more than ten transponders, please fill in your name under "Billing Contact."

PART 2. VEHICLE INFORMATION & TRANSPONDER CHOICE

Please provide the following requested information for each vehicle you want on your Business Account on the Vehicle Information Forms.

For Two-Axle Vehicles (Page 4)

Clearly print the vehicle license plate number, license plate state, vehicle reference number, make/model, color, and vehicle year. Circle the transponder type you are requesting. Check the box under the plan you want for each transponder circled.

You will automatically receive E-ZPass Business Account Benefits with the selection of your transponder. Refer to DriveEzMD E-ZPass Maryland Business Account Plans for plan explanations. All two-axle discount plans are transponder specific.

Box A - Total Number of Interior Transponders

Add the number of transponders that have Interior circled. Enter the total in Box A.

Box B - Total Number of License Plate Transponders

Add the number of transponders that have License Plate circled. Enter the total in Box B.

Box C - Total Number of Interior Flex Transponders (Can be used on I-495 Express Toll lanes)

Add the number of transponders that have Flex circled. Enter the total in Box C.

Box D - Total Number of Hatem Bridge Choice B Plans

Add the number of Hatem Choice B plans checked. Enter the total in Box D.

For Three or More Axle Vehicles (Page 5)

Clearly print the vehicle license plate number, license plate state, make/model/vehicle reference number, color, vehicle year, and the number of axles. Circle the transponder type you are requesting.

At the Thomas J. Hatem Memorial Bridge (US 40), DriveEzMD E-ZPass Maryland customers will receive a 30% discount on three- and four-axle vehicles. E-ZPass Maryland Business Account holders will be enrolled in the Post-Usage Discount Plan and the Supplemental Rebate Plan for five or more axle vehicles. Refer to DriveEzMD E-ZPass Maryland Business Account Plans for plan explanations.

Box E - Total Number of Axles

Add the Number of Axles column for all of the vehicles listed. Enter the total in Box E.

Box F - Total Number of Interior Transponders

Add the number of transponders that have Interior circled. Enter the total in Box F.

Box G - Total Number of Roofmount Transponders

Add the number of transponders that have Roofmount circled. Enter the total in Box G.

Box H - Total Number of License Plate Transponders

Add the number of transponders that have License Plate circled. Enter the total in Box H.

Note: Do not order interior transponders for vehicles that have flat, perfectly vertical windshields or for vehicles which have any metal hanging over the windshield (i.e., visor, storage rack, boom or crane). If your vehicle fits this description, you must order a roofmount or license plate transponder.

PART 3. PRE-PAYMENT CALCULATION – Page 2

To open a Business Account, you must make an initial payment that includes:

- The purchase of transponders, if applicable;
- An advance toll payment, which is calculated based on each transponder per two-axle vehicles and based per axle for three or more axle vehicles.

An annual plan fee for Hatem Choice B Discount Plan(s), if selected.

TRANSPONDER COSTS

Box 1 Number of Interior Transponders. Add Box A on page 4 and Box F on page 5. Enter that total in Box 1 (Boxes A + F = Box 1).

Box 2 Interior Mount Transponders are FREE.

Box 3 Number of Roofmount Transponders. Enter in Box 3 the total found in Box G on page 5.

Box 4 Multiply the number in Box 3 by \$13.50. Enter that amount in Box 4.

Box 5 Number of License Plate Transponders. Add Box B on page 4 and Box H on page 5. Enter that total in Box 5 (Boxes B + H = Box 5).

Box 6 Multiply the number in Box 5 by \$13.50. Enter that amount in Box 6.

Box 7 Number of Interior Flex Transponders. Enter in Box 7 the total found in Box C on page 4.

Box 8 Multiply the number in Box 7 by \$16.50. Enter that amount in Box 8.

Box 9 Transponder Cost. Add Boxes 4, 6, and 8. Enter that total amount in Box 9.

ADVANCE TOLL PAYMENT

Box Add Boxes A, B, and C on page 4. Enter that total in Box 10.

10 Box Multiply Box 10 by \$25. Enter that amount in Box 11.

11 Box Enter in Box 12 the total found in Box E on page 5.

12 Box Multiply Box 12 by \$25. Enter that amount in Box 13.

13 Advance Toll Payment Amount. Add the totals from Boxes 11 & 13. Enter that amount in Box 14.

Box 15 Transponder Cost. Enter in Box 15 the amount from Box 9.

Box 16 Advance Toll Payment Amount. Enter in Box 16 the amount from Box 14.

Box 17 Hatem Choice B Plan(s) Payment Amount. Enter the number from Box D on page 4.

Box 18 Multiply Box 17 by \$20. Enter that amount in Box 18.

Box 19 Total Initial Pre-Payment. Add the totals from Boxes 15, 16, and 18. Enter that amount in Box 19.

PART 4. PAYMENT METHOD – Page 3

As an E-ZPass Maryland customer, you are signing up for a prepaid account. You are responsible for keeping your account funded prior to using toll facilities. If your account is not in good financial standing, you may incur video tolls. Video tolls are billed to the registered owner of the vehicle via a Notice of Toll(s) Due (Invoice) at a higher toll rate.

There are many options for keeping your DriveEzMD E-ZPass Maryland Business Account up-to-date. Keeping a valid credit card or ACH on file is the easiest and most efficient payment option. However, other options are available to you in Part 4.

PART 5. CUSTOMER AGREEMENT – Page 3

This section must be signed by a duly authorized representative of the company.



E-ZPass Customer Service Center
P.O. Box 5060
Middle River, MD 21220-5060

DriveEzMD.com
1-888-321-6824
711: MD Relay
Fax: 410-633-6618





Maryland Customer Service Center
P.O. Box 5060
Middle River, MD 21220-5060

BUSINESS ACCOUNT APPLICATION

- For individuals requiring 10 or more transponders.
- For company-owned or leased passenger and commercial vehicles (i.e. cars, trucks, tractor trailers, tandem trailers, etc.)
- For INSTRUCTIONS on completing this application, please see the attached page.
- If you would like to enroll in the Thomas J. Hatem Memorial Bridge Choice A Account, please complete the Hatem Bridge Application. No other discount plan(s) may be applied to transponders enrolled with the Hatem Bridge Choice A Account.

PART 1. COMPANY INFORMATION

Business Name (Full Legal Name) (Leave Blank if this account is for an individual requesting 10 or more E-ZPass Transponders)			<input type="checkbox"/> I agree to allow MDTA, DriveEzMD, E-ZPass Maryland to contact me via text message. Data rates may apply.	
"Doing Business As" Name (If Applicable) (Leave Blank if this account is for an individual requesting 10 or more E-ZPass Transponders)			Email Address	
Business MVA Number	Driver's License #, State ID #, or FEIN (Federal Employer Identification Number)	Primary Number ()	Mobile Number ()	
Billing Contact	First Name	Last Name	Fax Number ()	
Billing Address			City	State Zip Code
Additional Contact (Required)	First Name	Last Name	Phone Number ()	Fax Number ()
Shipping Contact (If different from above)	First Name	Last Name	Phone Number ()	Fax Number ()
Shipping Address			City	State Zip Code

PIN: Upon providing a valid email address, you will receive a personal identification number (PIN) via email. This PIN can be used for the interactive voice response (IVR) system when calling the Customer Information number at 1-888-321-6824.

I would like to receive my statement (choose one):

Email (monthly) must provide email address above
 U.S. Mail (bi-monthly)
 Do Not Send Statement (I agree to monitor my account activity online at DriveEzMD.com.)

PART 2. VEHICLE INFORMATION

Complete the attached vehicle information forms (Pages 3 and 4) before completing Part 3. List all vehicles even though you may not be ordering transponders for them at this time. Refer to page 1 for instructions on completing Pages 3 and 4.

PART 3. PRE-PAYMENT CALCULATION

<div style="background-color: #f0f0f0; padding: 5px; text-align: center;">Transponder Cost For New Transponders</div> <p>Number of Interior Mount Transponders: <input type="text" value="BOX 1"/> X <input type="text" value="\$0.00"/> = <input type="text" value="\$0.00"/> <small>(Page 4 - Box A and/or Page 5 Box F)</small></p> <p>Number of Exterior Roofmount Transponders: <input type="text" value="BOX 3"/> X <input type="text" value="\$13.50"/> = <input type="text" value="BOX 4"/></p> <p>Number of License Plate Transponders: <input type="text" value="BOX 5"/> X <input type="text" value="\$13.50"/> = <input type="text" value="BOX 6"/></p> <p>Number of Flex Transponders: <input type="text" value="BOX 7"/> X <input type="text" value="\$16.50"/> = <input type="text" value="BOX 8"/></p> <p>Transponder Cost: <small>(Box 9 = Box 4 + Box 6 + Box 8)</small> <input type="text" value="BOX 9"/></p>	<div style="background-color: #f0f0f0; padding: 5px; text-align: center;">Advance Toll Payment</div> <p>For Two-Axle Vehicles: <small>(Refer to worksheet on Page 4)</small> <input type="text" value="BOX 10"/> X <input type="text" value="\$25.00"/> = <input type="text" value="BOX 11"/> <small>(Box 10 = Total of Boxes A, B, and C on Page 4)</small></p> <p>For Three Or More Axle Vehicles: <small>(Refer to worksheet on Page 5)</small> <input type="text" value="BOX 12"/> X <input type="text" value="\$25.00"/> = <input type="text" value="BOX 13"/> <small>(Box 12 = Total number of axles from Box E on Page 5)</small></p> <p>Advance Toll Payment Amount: <small>(Box 14 = Box 11 + Box 13)</small> <input type="text" value="BOX 14"/></p>	<div style="background-color: #f0f0f0; padding: 5px; text-align: center;">Total Initial Pre-Payment</div> <p>Transponder Cost: <small>(Box 15 = Total from Box 9)</small> <input type="text" value="BOX 15"/></p> <p>Advance Toll Payment Amount: <small>(Box 16 = Total from Box 14)</small> <input type="text" value="BOX 16"/></p> <p>Hatem Bridge Choice B Plan(s) Payment Amount: <small>(Refer to worksheet on Page 4, Box D)</small> <input type="text" value="BOX 17"/> X <input type="text" value="\$20.00"/> = <input type="text" value="BOX 18"/></p> <p>Total Initial Pre-Payment: <small>(Box 19 = Box 15 + Box 16 + Box 18)</small> <input type="text" value="BOX 19"/></p>
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PART 4. PAYMENT METHOD

(Check one option) Accounts without a Maryland address will be charged a \$1.50 monthly account maintenance fee. The maintenance fee will be waived if the E-ZPass Account uses Maryland toll facilities at least three times in the previous statement period. Please make cash payments in person at one of the listed DriveEzMD's E-ZPass Maryland Customer Service Centers. PLEASE DO NOT MAIL CASH.

Option 1 – Enroll Credit Card in Automatic Replenishment.

Credit Card Type (Check One): Visa MasterCard American Express Discover

Credit Card Number: _____ / _____ / _____ / _____ Expiration Date: (Month / Year) _____ CVV: _____

Option 2 – ACH

Enroll Bank Account in Automatic Replenishment.

Bank Name: _____ Checking or Savings (please circle one)

Bank Routing Number: _____ Bank Account Number: _____

Billing Name and Full Address (If different from listed above): _____

When my account balance is \$10.00 or less, or reaches a different minimum balance as identified by DriveEzMD E-ZPass Maryland, I authorize DriveEzMD E-ZPass Maryland to charge my credit card or bank account an amount that reflects my average monthly usage or a minimum of \$25.00. I understand and agree that such charges will continue until my DriveEzMD E-ZPass Maryland account is terminated or until I revoke this authorization in writing. Should I require a replacement transponder, or incur an administrative fee, I authorize DriveEzMD E-ZPass Maryland to charge my credit card or bank account the appropriate amount incurred under the terms of my agreement.

 Cardholder Signature Required

 Date

Option 3 – Check

Please make checks payable to E-ZPass Maryland and mail with this application to: DriveEzMD E-ZPass Maryland Customer Information Center, P.O. Box 5060, Middle River, Maryland 21220-5060. Replenishment payments are required whenever your account balance is approximately 50 percent of your replenishment amount. Your replenishment amount will be set to approximately one-month's level of actual toll usage.

PART 5. CUSTOMER AGREEMENT

I am the (title) _____ and the duly authorized representative of _____ and that I possess the legal authority to enter into this Agreement on behalf of myself and the business for which I am acting. By completing this application, making any **required** payment and signing below, I agree to comply with the DriveEzMD **E-ZPass Maryland Terms and Conditions** established for the use of E-ZPass. I understand that E-ZPass will allow me to pay tolls electronically on E-ZPass equipped facilities and that, for each passage, the toll will be deducted from my E-ZPass account. I have read, understood, and agree to abide by the DriveEzMD **E-ZPass Maryland Terms and Conditions** set forth in this Application and Customer Agreement. I agree to monitor my account balance online at DriveEzMD.com or by calling DriveEzMD's E-ZPass Maryland Customer Information Center at 1-888-321-6824.

 Authorized Signature Required

 Printed Name of Person Authorized to Sign

 Title

 Date

PART 6. CUSTOMER SIGNATURE FOR APPLICATION AND TERMS & CONDITIONS

I have read and understand the terms and conditions of this agreement and affirm the information on this application is true and correct.

 Authorized Signature Required

 Date

Note: When mailing, please make sure to send both pages of the completed application to the DriveEzMD's E-ZPass Maryland Customer Information Service Center.

Effective: 8/2021

TWO-AXLE VEHICLES ONLY

List all two-axle vehicles that may be used under this DriveEzMD E-ZPass Maryland Business Account even if you are not requesting a transponder* for the vehicle at this time. Attach copies of this sheet if more space is needed. If your license plate information changes, please update your account on DriveEzMD.com or contact the E-ZPass Maryland Customer Information Center at 1-888-321-6824 immediately to avoid unpaid toll transactions. For vehicles with 3 or more axles, please complete the next page.

Vehicle Information (Please Print Clearly)							You Must Circle ONLY ONE Type of Transponder For Each Vehicle			Discount Plans You will automatically receive E-ZPass Maryland Business Account Benefits with the selection of your transponder. You may also select a Discount Plan(s) for each transponder. If you would like to enroll in the Thomas J. Hatem Memorial Bridge Choice A Account, please complete the Hatem Bridge Application. No other discount plan(s) may be applied to transponders enrolled with the Hatem Bridge Choice A Account.					
Vehicle #	Vehicle License Plate Number	Vehicle License Plate State	Vehicle Make/Model	Vehicle Reference Number	Vehicle Color	Vehicle Year	Interior Transponder	License Plate Transponder	Interior Flex Transponder	Baltimore Region	Bay Bridge	Bay Bridge Shopper's	Nice Bridge	Hatem Bridge Choice B (\$20 Annual Fee)	
1							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
11							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
14							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
15							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
17							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
18							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
19							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
20							Interior	License Plate	Flex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
							Total # of Transponders Circled	Total # of Transponders Circled	Total # of Transponders Circled						
							Total:	A	B	C					
										Total:	D				

*If you need to add Pre-Owned E-ZPass Maryland Transponders to your Business Account, please visit an E-ZPass Maryland Customer Service Center to have each transponder tested and programmed for the appropriate number of axles for the vehicle to which it will be assigned.

VEHICLES WITH THREE OR MORE AXLES ONLY

List all commercial vehicles that may be used under this E-ZPass Maryland Business Account even if you are not requesting a transponder for the vehicle at this time. Attach copies of this sheet if more space is needed. If your license plate information changes, please update your account on DriveEzMD.com or contact the E-ZPass Maryland Customer Information Center at 1-888-321-6824 immediately to avoid unpaid toll transactions.

Vehicle Information (Please Print Clearly)							You Must Circle <u>ONLY ONE</u> Type of Transponder For Each Vehicle			
Vehicle #	Vehicle License Plate Number	Vehicle License Plate State	Vehicle Make/Model/Vehicle Reference Number	Vehicle Color	Vehicle Year	Number of Axles	Interior Transponder	Roofmount Transponder	License Plate Transponder	
1							Interior	Roofmount	License Plate	
2							Interior	Roofmount	License Plate	
3							Interior	Roofmount	License Plate	
4							Interior	Roofmount	License Plate	
5							Interior	Roofmount	License Plate	
6							Interior	Roofmount	License Plate	
7							Interior	Roofmount	License Plate	
8							Interior	Roofmount	License Plate	
9							Interior	Roofmount	License Plate	
10							Interior	Roofmount	License Plate	
11							Interior	Roofmount	License Plate	
12							Interior	Roofmount	License Plate	
13							Interior	Roofmount	License Plate	
14							Interior	Roofmount	License Plate	
15							Interior	Roofmount	License Plate	
16							Interior	Roofmount	License Plate	
17							Interior	Roofmount	License Plate	
18							Interior	Roofmount	License Plate	
19							Interior	Roofmount	License Plate	
20							Interior	Roofmount	License Plate	
						Total # of Axles	Total # of Transponders Circled	Total # of Transponders Circled	Total # of Transponders Circled	
						Total:	E	F	G	H

*If you need to add Pre-Owned E-ZPass Maryland Transponders to your Business Account, please visit an E-ZPass Maryland Customer Service Center to have each transponder tested and programmed for the appropriate number of axles for the vehicle to which it will be assigned.

TWO-AXLE VEHICLES

Business Account Benefits

DriveEzMD *E-ZPass* Maryland account holders receive a 25% discount off the two-axle toll rates at most Maryland facilities. At the William Preston Lane, Jr., Memorial (Bay) Bridge (US 50/301), *E-ZPass* Maryland customers will receive a 37.5% discount. At the Thomas J. Hatem Memorial Bridge (US 40), *E-ZPass* Maryland customers will receive a 30% discount on three- and four-axle vehicles. No minimum use is required. **These discounts are not available with the Thomas J. Hatem Memorial Bridge Choice A or Choice B discount plans.**

Off-peak and overnight pricing also are offered on the ICC and I-95 ETL. There are no discount plans offered for these two facilities.

Paying tolls with *E-ZPass* at the all electronic Maryland toll facilities, saves money versus paying higher Video Toll Rates, which are 1.5 times the *E-ZPass* toll rates with a minimum of \$1/maximum of \$15 above the *E-ZPass* rates.

Discount Plan Options for Two-Axle Vehicles and How They Work

E-ZPass Maryland account holders are also eligible to enroll in *E-ZPass* Maryland discount plans for two-axle vehicles, which allow frequent commuters discount rates at selected facilities. **ALL** discount plans are transponder specific. Plans **CANNOT** be shared between transponders. If more than one discount plan is selected for a transponder, the lowest applicable toll rate for a facility will be posted to your account.

Plan cycles begin when first used and end after 45* days or when all trips are used, whichever comes first. The account is charged the discounted toll rate when each trip is recorded using the transponder. All unused trips are charged to your account at the end of the plan cycle. Unused trips in a Discount Plan **ARE NOT** refundable.

***William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan is valid for 90 days. Plan cycles do not apply to the Thomas J. Hatem Memorial Bridge Discount Plans.**

Discount Plan Options (two-axle vehicles)

Baltimore Region Discount Plan: (Fort McHenry Tunnel, Baltimore Harbor Tunnel, Francis Scott Key Bridge, John F. Kennedy Memorial Highway and Thomas J. Hatem Memorial Bridge)

Pay \$1.40 per trip for 50 trips that are valid for 45 days. The total cost for used and unused trips is \$70.00.

Two trips will be deducted for each passage on the JFK Highway and Hatem Memorial Bridge as tolls are only collected in the northbound direction at these facilities

William Preston Lane, Jr. Memorial (Bay) Bridge Discount Plan: Pay \$1.40 per trip for 25 trips that are valid for 45 days. The total cost for used and unused trips is \$35.00.

William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan: Pay \$2.00 per trip for 10 trips which can be used Sunday through Thursday and are valid for 90 days. The total cost for used and unused trips is \$20.00.

Governor Harry W. Nice Memorial/Senator Thomas "Mac" Middleton Bridge Discount Plan: Pay \$2.10 per trip for 25 trips that are valid for 45 days. The total cost for used and unused trips is \$52.50.

Thomas J. Hatem Memorial Bridge Discount Plans:

Hatem A Account: If you are interested in travelling on the Hatem Memorial Bridge only, please complete a Hatem A Account Application.

Hatem B Plan: Private and Business Accounts are eligible for this plan. This discount plan is attached to a specific transponder and includes unlimited trips during a one-year period for two-axle vehicles at the Hatem Bridge. The transponder must be properly mounted in the vehicle to benefit from this plan. This plan is subject to an annual fee of \$20. A transponder with this plan is valid anywhere *E-ZPass* is accepted. You will receive the DriveEzMD *E-ZPass* Maryland discounts at participating Maryland facilities (See Business Account Benefits). You may also select additional discount plan options.

If you have a valid payment method associated with your account, *E-ZPass* Maryland will automatically renew your Hatem Plan(s) approximately 30 days prior to the plan's expiration date.

If you do not have a payment method on file, these plans must be renewed annually online at DriveEzMD.com, by visiting an *E-ZPass* Maryland Customer Service Center or by calling 1-888-321-6824. A renewal notice for a Hatem Bridge discount plan will be sent 45 days prior and a reminder notice sent 15 days prior to the annual renewal date.

FIVE OR MORE AXLE VEHICLES

Discount Plans

E-ZPass Maryland business account holders will be enrolled in the Post-Usage Discount Plan for vehicles with five (5) or more axles; and the Supplemental Rebate Plan for vehicles with five (5) or more axles. Discounts for both plans are credited to accounts thirty (30) days after completion of a cycle.

Post-Usage Plan

The Post-Usage Discount Plan is account specific and is based on all transponders used on the account at eligible facilities, for five (5) or more axle vehicles. The cycle begins on the date of the first toll transaction and runs for thirty (30) days thereafter (e.g. you open an account on 11/3/20 your five-axle vehicle uses an eligible facility on 11/6/20 it will run 12/6/20, 1/5/21, etc.). Calculation of the post-usage discount is based on the following and does not include any applicable fees that may have been deducted from your account during the calculation period.

\$150.00 to \$1,999.99 of toll usage – 10 percent discount
 \$2,000.00 to \$7,500.00 of toll usage – 15 percent discount
 Over \$7,500.00 of toll usage – 20 percent discount

Supplemental Rebate Plan

The Supplemental Rebate Plan is transponder specific and is based on the number of trips used by a single transponder at eligible facilities, for five (5) or more axle vehicles. The cycle begins when you open your account and ends on the corresponding day each subsequent month (i.e. you open an account on 11/3/20 it will end on 12/3/20, 1/3/21, etc.). Tolls are only collected in one direction at the John F. Kennedy Memorial Highway, Thomas J. Hatem Memorial Bridge, Governor Harry W. Nice Memorial/Senator Thomas "Mac" Middleton Bridge and the William Preston Lane, Jr. Memorial (Bay) Bridge. One trip on these facilities will be counted as two trips.

60-79 trips per transponder – 10 percent discount
 80-99 trips per transponder – 15 percent discount
 100 or more trips per transponder – 20 percent discount

Eligible Facilities

The following Maryland toll facilities are eligible for the Post-Usage Discount Plan and the Supplemental Rebate Plan: Baltimore Harbor Tunnel, Fort McHenry Tunnel, Francis Scott Key Bridge, Governor Harry W. Nice Memorial/Senator Thomas "Mac" Middleton Bridge, John F. Kennedy Memorial Highway, Thomas J. Hatem Memorial Bridge, and William Preston Lane, Jr. Memorial (Bay) Bridge.

**** IMPORTANT INFORMATION ****

Account updates and inquiries may be made at DriveEzMD.com, by phone at 1-888-321-6824, or by visiting an *E-ZPass* Maryland Customer Service Center to:

- Review account information regularly.
- Update vehicle and payment information to prevent unpaid tolls and fees.
- Update your address, email and cell phone to ensure that mailings and other communications reach you.
- Report a lost or stolen transponder.
- For *E-ZPass* Maryland Customer Service Center hours and locations, visit the website or call the Customer Information Center number listed above.

As an *E-ZPass* Maryland customer, you are signing up for a pre-paid account. You are responsible for keeping your account funded prior to using toll facilities. If your account is not in good financial standing, you may incur video tolls. Video tolls are billed to the registered owner of the vehicle via a Notice of Toll Due (Invoice) at a higher toll rate.

Sign up for text message alerts to receive account information such as low balance, negative balance, and account information changes/updates.

Please mount your transponder in accordance with the instructions provided by *E-ZPass* Maryland. If your transponder is not properly mounted, you may incur a higher toll rate posted to your account; you will be responsible for paying the higher toll rate.

If your transponder is properly mounted, and your account is in good standing, but one or more of the following circumstances occur, call the Customer Information Center at 1-888-321-6824 or visit an *E-ZPass* Maryland Customer Service Center for assistance.

- Toll rates posted to your account higher than the plan(s) you are enrolled in are being deducted from your account
- You have received a Notice of Toll(s) Due






Please obey posted speed limits.



DriveEzMD.com
 1-888-321-6824
 711: MD Relay
 Fax: 410-633-6618



VEHICLE REFERENCE CHART




Use this chart to determine the appropriate vehicle reference number required for each vehicle. Insert the vehicle reference number on pages 4 and 5 for each vehicle for which you are requesting a transponder.



TYPE AND DESCRIPTION OF VEHICLE	Vehicle Ref. #
AUTOMOBILE/SPORT UTILITY VEHICLE This type also includes taxis, ambulances, hearses, and limos seating less than 10 passengers.	
2 axles, 4 tires	72
MOTORCYCLE	
2 axles, 2 tires (with possible sidecar or trailer)	136
PICK-UP TRUCK (For other trucks see page 7)	
2 axles, 4 tires (up to 7,000 lbs.)	200
2 axles, 4 tires (over 7,000 lbs.)	202
2 axles, 6 tires (up to 7,000 lbs.)	201
2 axles, 6 tires (over 7,000 lbs.)	203
3 axles, 6 tires (up to 7,000 lbs.)	204
3 axles, 6 tires (over 7,000 lbs.)	206
3 axles, 8 or 10 tires (up to 7,000 lbs.)	205
3 axles, 8 or 10 tires (over 7,000 lbs.)	207
PASSENGER/CARGO VAN (seating 1-9 passengers)	
2 axles, 4 tires (up to 7,000 lbs.)	264
2 axles, 4 tires (over 7,000 lbs.)	266
2 axles, 6 tires (up to 7,000 lbs.)	265
2 axles, 6 tires (over 7,000 lbs.)	267
3 axles, 6 tires (up to 7,000 lbs.)	268
3 axles, 6 tires (over 7,000 lbs.)	270
3 axles, 8 or 10 tires (up to 7,000 lbs.)	269
3 axles, 8 or 10 tires (over 7,000 lbs.)	271
MINIBUS/TEAM VAN/STRETCH LIMOS (seating 10-15 passengers)	
2 axles, 4 tires (up to 7,000 lbs.)	328
2 axles, 4 tires (over 7,000 lbs.)	330
2 axles, 6 tires (up to 7,000 lbs.)	329
2 axles, 6 tires (over 7,000 lbs.)	331
3 axles, 6 tires (up to 7,000 lbs.)	332
3 axles, 6 tires (over 7,000 lbs.)	334
3 axles, 8 or 10 tires (up to 7,000 lbs.)	333
3 axles, 8 or 10 tires (over 7,000 lbs.)	335

TYPE AND DESCRIPTION OF VEHICLE	Vehicle Ref. #
BUSES (seating 16+ passengers)	
2 axles, 4 tires (up to 7,000 lbs.)	392
2 axles, 4 tires (over 7,000 lbs.)	394
2 axles, 6 tires (up to 7,000 lbs.)	393
2 axles, 6 tires (over 7,000 lbs.)	395
3 axles, 6 tires (up to 7,000 lbs.)	396
3 axles, 6 tires (over 7,000 lbs.)	398
3 axles, 8 or 10 tires (up to 7,000 lbs.)	397
3 axles, 8 or 10 tires (over 7,000 lbs.)	399
4 axles, 8 tires (up to 7,000 lbs.)	400
4 axles, 8 tires (over 7,000 lbs.)	402
4 axles, 10 or more tires (up to 7,000 lbs.)	401
4 axles, 10 or more tires (over 7,000 lbs.)	403
RECREATIONAL VEHICLE (RV) OR MOTOR HOME	
2 axles, 4 tires (up to 7,000 lbs.)	456
2 axles, 4 tires (over 7,000 lbs.)	458
2 axles, 6 tires (up to 7,000 lbs.)	457
2 axles, 6 tires (over 7,000 lbs.)	459
3 axles, 6 tires (up to 7,000 lbs.)	460
3 axles, 6 tires (over 7,000 lbs.)	462
3 axles, 8 or 10 tires (up to 7,000 lbs.)	461
3 axles, 8 or 10 tires (over 7,000 lbs.)	463
4 axles, 8 tires (up to 7,000 lbs.)	464
4 axles, 8 tires (over 7,000 lbs.)	466
4 axles, 10 or more tires (up to 7,000 lbs.)	465
4 axles, 10 or more tires (over 7,000 lbs.)	467
<p>Note:</p> <ul style="list-style-type: none"> The weight limit of 7,000 lbs. noted throughout this CHART reflects the gross vehicle weight (GVW) on the vehicle registration. Should your vehicle not conform to one of the descriptions listed, contact the E-ZPass Service Center at 1-888-321-6824. 	

TYPE AND DESCRIPTION OF VEHICLE		Vehicle Ref. #
TRUCKS 		
2 axles, 4 tires (up to 7,000 lbs.)		520
2 axles, 4 tires (over 7,000 lbs.)		522
2 axles, 6 tires (up to 7,000 lbs.)		521
2 axles, 6 tires (over 7,000 lbs.)		523
3 axles, 6 tires (up to 7,000 lbs.)		524
3 axles, 6 tires (over 7,000 lbs.)		526
3 axles, 8 or 10 tires (up to 7,000 lbs.)		525
3 axles, 8 or 10 tires (over 7,000 lbs.)		527
4 axles, 8 tires (up to 7,000 lbs.)		528
4 axles, 8 tires (over 7,000 lbs.)		530
4 axles, 10 or more tires (up to 7,000 lbs.)		529
4 axles, 10 or more tires (over 7,000 lbs.)		531
5 axles, 10 or more tires (up to 7,000 lbs.)		532
5 axles, 10 or more tires (over 7,000 lbs.)		534
5 axles, 12 or more tires (up to 7,000 lbs.)		533
5 axles, 12 or more tires (over 7,000 lbs.)		535
6 axles, 12 tires (up to 7,000 lbs.)		536
6 axles, 12 tires (over 7,000 lbs.)		538
6 axles, 14 or more tires (up to 7,000 lbs.)		537
6 axles, 14 or more tires (over 7,000 lbs.)		539
7 axles, 14 or (up to 7,000 lbs.)		540
7 axles, 14 or (over to 7,000 lbs.)		542
7 axles, 16 or more tires (up to 7,000 lbs.)		541
7 axles, 16 or more tires (over 7,000 lbs.)		543
AUTO TRANSPORTER* 		
3 axles (under 65')		591
4 axles (under 65')		595
5 axles (under 65')		599
6 axles (under 65')		603
7 axles (under 65')		607
4 axles (over 65')		659
5 axles (over 65')		663
6 axles (over 65')		667
7 axles (over 65')		671

TYPE AND DESCRIPTION OF VEHICLE		Vehicle Ref. #
TRACTOR TRAILER COMBINATION* 		
3 axles (trailer less than or equal to 48')		719
4 axles (trailer less than or equal to 48')		723
5 axles (trailer less than or equal to 48')		727
6 axles (trailer less than or equal to 48')		731
7 axles (trailer less than or equal to 48')		735
3 axles (trailer over 48')		783
4 axles (trailer over 48')		787
5 axles (trailer over 48')		791
6 axles (trailer over 48')		795
7 axles (trailer over 48')		799
TRACTOR/MOBILE HOME COMBINATION* 		
3 axles		1103
4 axles		1107
5 axles		1111
6 axles		1115
7 axles		1119
8 axles		1123
9 axles		1127
10 axles		1131
TANDEM TRAILER COMBINATION* (TRACTOR WITH 2 TRAILERS) 		
5 axles, 2 trailers ea. ($\leq 281/2'$)		855
6 axles, 2 trailers ea. ($\leq 281/2'$)		859
7 axles, 2 trailers ea. ($\leq 281/2'$)		863
8 axles, 2 trailers ea. ($\leq 281/2'$)		867
9 axles, 2 trailers ea. ($\leq 281/2'$)		871
10 axles, 2 trailers ea. ($\leq 281/2'$)		875
5 axles, 1 trailer ea. ($\leq 281/2'$)		983
6 axles, 1 trailer ea. ($\leq 281/2'$)		987
7 axles, 1 trailer ea. ($\leq 281/2'$)		991
8 axles, 1 trailer ea. ($\leq 281/2'$)		995
9 axles, 1 trailer ea. ($\leq 281/2'$)		999
10 axles, 1 trailer ea. ($\leq 281/2'$)		1003
5 axles, 2 trailers ea. ($> 281/2'$)		919
6 axles, 2 trailers ea. ($> 281/2'$)		923
7 axles, 2 trailers ea. ($> 281/2'$)		927
8 axles, 2 trailers ea. ($> 281/2'$)		931
9 axles, 2 trailers ea. ($> 281/2'$)		935
10 axles, 2 trailers ea. ($> 281/2'$)		939

*All vehicles in this type are classified as having dual rear wheels and a Gross Vehicle Weight (GVW) greater than 7,000 lbs.



TERMS & CONDITIONS

DriveEzMD™

DriveEzMD.COM 1-888-321-6824

The Maryland Transportation Authority ("MDTA") establishes these terms and conditions that govern the use of the DriveEzMD E-ZPass® Maryland System and requires that all E-ZPass Maryland Account ("Account") holders and users of MDTA toll facilities adhere to these terms and conditions.

E-ZPass Maryland is the automated collection system installed on or operating with respect to all MDTA tolled facilities, or E-ZPass approved facilities for the purpose of collecting tolls, fees, fines, or other transactions as determined by MDTA. The DriveEzMD System consists of multiple E-ZPass Maryland Account types and a Pay-By-Plate payment option.

You become an E-ZPass Maryland customer by completing an E-ZPass Maryland Account application either in person, on the phone, or via the DriveEzMD website. You may also purchase an E-ZPass Maryland On The Go transponder from a participating retailer and register your device by opening an Account.

If you are a customer with an E-ZPass Account in good standing and the system detects a valid E-ZPass transponder, the appropriate toll will be automatically charged to your E-ZPass Account. In all other instances a recorded image of your license plate is taken and, if matched to a license plate on your E-ZPass Account, the toll is deducted from your Account. If your E-ZPass Maryland Account is not in good standing, the vehicle incurs a Video Toll, which is billed at a higher rate, and a Notice of Toll(s) Due ("NOTD") is issued to the registered vehicle owner or responsible party. Notices of Toll(s) Due are issued in accordance with Md. Ann. Code, Transportation Article § 21-1414 and COMAR 11.07.07.06D.

The following terms and conditions supersede any previous terms and conditions. These terms and conditions, together with your application, if applicable, constitute the E-ZPass Maryland Agreement ("Agreement"). When you drive on an MDTA toll facility, you agree to the following:

1) TERMS

- You are advised and acknowledge that cameras are used to record images in the electronic toll collection system for the purpose of toll collection and enforcement.
- You agree to obey all applicable federal and State laws and regulations governing the use and operation of MDTA's toll facilities and the DriveEzMD System. Failure to do so may result in fines and penalties and/or termination of your Account.
- If any of the terms of this Agreement are declared or found to be illegal, unenforceable or void, then MDTA and the customer shall be relieved of all obligations under that term. The remainder of the agreement shall be enforced to the fullest extent permitted by law.
- You shall not assign the obligations or benefits of this Agreement without the express written consent of MDTA or the E-ZPass Maryland Customer Service Center (CSC).

2) PAYMENT

Payment may be made at the time of a toll transaction in any of the following ways:

- By deducting the toll payment from a valid E-ZPass Maryland Account or out-of-state E-ZPass Account with sufficient funds at the time of travel. (See Section 3 below for more information on E-ZPass Maryland General Terms and Conditions/Private Accounts.)
- Pay-By-Plate by authorizing DriveEzMD/MDTA to charge toll payments for a specific license plate to a valid credit card that you provide in advance to DriveEzMD. After you register your license plate and credit card for Pay-By-Plate, MDTA will charge your credit card for each toll transaction, as you travel, when you use an MDTA toll facility. Pay-By-Plate is available only for toll facilities in Maryland. Pay-By-Plate does not require a prepaid toll deposit or a monthly replenishment of funds; however, your credit card must be valid at the time of the toll transaction or no Pay-By-Plate payment is made and a Video Toll is incurred.

Failure to make payment through an E-ZPass Account or Pay-By-Plate at the time of travel will result in a Video Toll, which is billed at a higher rate. An NOTD is mailed to the registered vehicle owner or responsible party when a Video Toll is incurred. Payment for Video Tolls may be made by following the instructions on the NOTD, in accordance with COMAR 11.07.07 and Md. Ann. Code Transportation Article § 21-1414.

3) E-ZPass MARYLAND GENERAL TERMS AND CONDITIONS/PRIVATE ACCOUNTS

You agree to the following terms and conditions when you open an E-ZPass Maryland Account:

- You certify that all information contained in your application is true and accurate. You agree to immediately notify E-ZPass Maryland if any of the information

- Vehicle information (registration plate number ("license plate") and state, make, model, and year); please note: vehicles and trailers are limited to two-axes each. If you have more than 10 vehicles or 10 transponders and/or if you have vehicles with greater than three-axes, you are advised to open a Business Account; (see Section 4 below for information regarding E-ZPass Maryland Business Accounts);
 - Expiration date of debit/credit card account, or change in debit/credit card number, if applicable;
 - Banking account information if enrolled in electronic debit, Automated Clearing House ("ACH"), if applicable;
 - Payment method if enrolled in automatic replenishment;
 - Name(s) on the Account;
 - Address; please note: when updating your address with E-ZPass Maryland, you must also update your address with the government agency responsible for motor vehicle registrations;
 - Telephone number;
 - E-mail address;
 - Government issued identification (i.e., state driver's license, military identification or passport); and
 - Federal Employer Identification Number ("FEIN"), if provided.
- b) MDTA may, at any time, suspend or terminate your E-ZPass Maryland Account and/or deactivate your E-ZPass Maryland transponder(s) for violation of applicable laws, regulations, or these terms and conditions. You shall remain and be liable for payment of all fines, penalties, costs, fees, and any other monies owed pursuant to these terms and conditions and any applicable laws.
- c) **You acknowledge and accept you are required to maintain your E-ZPass Maryland Account in good standing. Failure to do so may result in the issuance of an NOTD and/or additional fees pursuant to the provisions of COMAR 11.07.07 and Md. Ann. Code, Transportation Article § 21-1414.** Further, if you fail to maintain a positive balance on your Account and you use toll facilities outside of Maryland, you will be issued a violation notice from that state in accordance with its laws.
- d) You authorize MDTA to access and charge all tolls, fees, fines, and other penalties associated with your participation in the DriveEzMD System and associated use of an E-ZPass Maryland transponder, if applicable, to your Account and to the credit/debit card, bank account, or other chosen method of payment for your Account. The fees authorized hereunder include, but are not limited to, transactional, administrative, periodic administrative (i.e., monthly, yearly, etc.), and any other type of fee(s), as maybe set and assessed at MDTA's discretion from time to time without prior written notice. Information relating to such fees and a current Fee Schedule may be obtained online at DriveEzMD.com.
- e) You must pay a minimum advance toll payment to establish an Account and recurring replenishment charges, when applicable, to maintain a prepaid toll balance in your Account. Please note advance payments are not available for use from your Account until twenty-four (24) hours for in-State use and forty-eight (48) hours for out-of-state use.
- f) If you have selected automatic account replenishment as the payment method for your E-ZPass Maryland Account charges, you agree you are responsible for providing E-ZPass Maryland with a valid credit/debit card or an banking account with sufficient funds.
- g) If you have selected manual account replenishment as your payment method, you agree you are responsible to maintain a positive balance in your E-ZPass Maryland Account at all times.
- h) You acknowledge that if your prepaid balance reaches \$0.00 or below, continued use of an MDTA toll facility will result in a Video Toll and the issuance of an NOTD to the registered vehicle owner or responsible party, which may subject the registered vehicle owner to a higher toll rate and/or additional fee.
- i) You acknowledge MDTA may periodically review the activity on your E-ZPass Maryland Account and adjust your replenishment amount, if applicable, to more accurately reflect the average monthly charges and fees incurred by you. You may have more than one credit card charge within a one-month period based on your usage.

- You acknowledge and agree that MDTA shall not pay any interest on any prepaid account balance.

- You acknowledge and agree that you will be charged a fee for each returned check and returned (ACH) transaction should an overdraft occur.

- You agree that administrative fees may be charged to your Account.

- MDTA reserves the right to reject any E-ZPass Maryland Account application.

4) E-ZPass MARYLAND TRANSPONDER USAGE

- You may use the transponder only with the vehicle(s) specifically registered on your E-ZPass Maryland Account.
- You agree to correctly mount, display and use the E-ZPass transponder(s) on or in the vehicle(s) in accordance with the instructions provided by E-ZPass Maryland. Failure to do so may result in higher toll rates or the issuance of a Notice of Toll Due for a Video Toll, which is billed at a higher toll rate.
- A nonrefundable transponder fee, if applicable, will be charged for each transponder issued to your new Account or to an existing E-ZPass Maryland Account.
- You acknowledge in cases where your E-ZPass Maryland transponder is valid, but not read, a recorded image of the vehicle's license plate is captured. If the license plate information is matched to your Account, the appropriate toll will be charged. This may result in being billed at a higher toll rate.
- You acknowledge in cases where your E-ZPass Maryland transponder is not valid, a recorded image of the vehicle's license plate is captured and a Notice of Toll Due will be mailed to the registered vehicle owner or responsible party. This will result in a Video Toll, which is billed at a higher toll rate, and may result in additional fees being charged.
- You agree to pay all costs associated with the use of the E-ZPass Maryland transponder(s) assigned to you. Report lost or stolen transponders in accordance with Section 9 of this Agreement.
- MDTA may enter into reciprocal agreements with other agencies. If your E-ZPass Maryland transponder(s) is used at any toll facility, parking facility or other facility accepting E-ZPass transponders as a payment mechanism, you agree that all charges incurred in connection with the use of your E-ZPass Maryland transponder(s) will be charged to your Account, or to your credit card in accordance with these terms and conditions. You agree that you are responsible for all such charges.
- E-ZPass Maryland On The Go transponders must be registered within 7 days of first use and may only be used in connection with an E-ZPass Maryland Private Account. Please refer to the On-The-Go instructions online at www.DriveEzMD.com.

5) E-ZPass MARYLAND BUSINESS ACCOUNTS

If you have more than 10 vehicles or 10 transponders and/or if you have vehicles with 3 or more axles, you are advised to open a Business Account.

You agree to all of the E-ZPass Maryland General Terms and Conditions/Private Accounts in addition to the following conditions when you open a Business Account:

- You are responsible for transponders issued to your Account and for monitoring their usage. You may monitor transponder usage online at DriveEzMD.com or via Account statements; (see Section 9 below for information on lost/stolen transponders).
- You acknowledge that if your prepaid balance reaches \$0.00 or below, continued use of an MDTA toll facility will result in a Video Toll and the issuance of an NOTD to the registered vehicle owner or responsible party, which may include a higher toll rate and/or additional fees. Further, if you fail to maintain a positive account balance on your account and you use toll facilities outside of Maryland, you will be issued a violation notice from that state in accordance with its laws.

6) E-ZPass MARYLAND HATEM A ACCOUNT

You agree to all of the E-ZPass Maryland General Terms and Conditions/Private Accounts in addition to the following conditions when you open a Hatem A Account:

The Hatem A Account is valid only at the Hatem Bridge. If you require use at other toll facilities through an E-ZPass Maryland Account, you must open an E-ZPass Maryland Private or Business Account, which requires a prepaid balance of toll funds for use at other facilities. The Hatem A Account is limited to two-axle vehicles only. Vehicles with three or more axles are excluded from this type of Account and will be required to pay applicable tolls.



TERMS & CONDITIONS



E-ZPass MARYLAND TERMS & CONDITIONS continued

- a) You are not required to maintain a prepaid toll deposit for Hatem A Accounts; however, you must pay an annual renewal fee for each Hatem A plan you want associated with a transponder. You are responsible for maintaining your Account and monitoring the expiration date(s) of the Hatem Bridge plan(s).
- b) The Hatem A plan is linked to a specific transponder assigned to your Account. Your transponder must be read in order for the plan discount to be applied. Other E-ZPass Maryland discount plans are not available on the Hatem A Account.
- c) You will not receive an Account statement. As a courtesy, a renewal notice will be mailed to you at your last known address 45 days prior to your annual renewal date, followed by a reminder notice, which will be mailed 15 days prior to the renewal date. However, it is your responsibility to be aware of your plan's expiration date. Failure to renew your plan will cause your vehicle to incur Video Tolls, which are billed at a higher rate, if the transponder is used after the expiration date.
- d) If you have a valid payment method associated with your Account, E-ZPass Maryland will renew your Hatem Plan(s) automatically approximately thirty (30) days prior to the plan's expiration date.
- e) You acknowledge and understand that you and your vehicle may be recorded on a video monitoring system and/or photographed while traveling through an MDTA toll facility and other Facilities that have an agreement with E-ZPass Maryland and/or accept E-ZPass. You expressly understand that E-ZPass Maryland and other Facilities monitor the use of the transponder for the purpose of toll collection, traffic monitoring and detecting violations of this Agreement.
- f) You understand your transponder is valid only at the Hatem Bridge, and you authorize E-ZPass Maryland to process transactions through your Account for trips on the Hatem Bridge; no other facilities' transactions can be processed through your Account because no pre-paid toll balance is maintained. If you use toll facilities outside of the Hatem Bridge, you will be issued a violation notice from that state in accordance with its laws.
- g) You understand that E-ZPass Maryland may use information gathered from the government agency that is responsible for motor vehicle registrations in addition to information submitted by you to process through your Account trips on the Hatem Bridge.

7) DISCOUNT PLANS (HATEM A EXCLUDED)

E-ZPass Maryland offers different types of discount toll programs.

Two-Axle Vehicle Plans

- a) E-ZPass Maryland two-axle vehicle discount plans are linked to a specific transponder assigned to your Account. All E-ZPass Maryland discount plans are time sensitive. Plan cycles begin when first used and end after the specified number of days of the plan or when all trips are used, whichever comes first. The account is charged the discounted toll rate when each trip is recorded using the transponder specifically associated with the valid discount plan.
- b) Any unused trips within the discount plan cycle will be deducted from your Account 10 days after the plan cycle ends and will be reflected on your statement. If the transponder is not read, but the license plate of the vehicle is registered on the Account or the transaction is otherwise matched by E-ZPass Maryland to your Account, you are not eligible for the discounted plan rate. Further, if the transponder is not read and the license plate is not on the Account, or if the transaction is not otherwise matched by E-ZPass Maryland to your Account, a Video Toll will result, which is billed at a higher rate, and an NOTD is issued to the registered vehicle owner or responsible party. Unused trips in a discount plan are not refundable.
- c) Hatem Bridge plans are valid for one year from the date of purchase and must be renewed annually. If you have a valid payment method associated with your Account, E-ZPass Maryland will automatically renew your Hatem Plan(s) approximately 30 days prior to the plan's expiration date, unless you notify E-ZPass Maryland that you no longer wish to renew your plan. Please see DriveEzMD.com, for discount plan descriptions and rates.

Three or More Axle Vehicle Discounts

Early Payment Discount

You may receive a discount, up to \$5.00, for making payment on a Video Toll before an NOTD is mailed. Please refer to DriveEzMD.com for additional information.

8) E-ZPass PLUS (NON-TOLL CHARGES)

MDTA participates in a program that allows your E-ZPass Maryland transponder to be used for parking charges at certain parking facilities as well as other non-toll charges at other locations. The program, called E-ZPass Plus, allows customers whose accounts are set to automatic replenishment by debit/ credit card to participate in the program. If you have chosen to replenish your E-ZPass Maryland Account with a debit/credit card, you are enrolled in the E-ZPass Plus program. You may opt-out of this program by contacting the DriveEzMD E-ZPass Maryland Customer Service Center, by accessing your account online or by visiting an E-ZPass Maryland Customer Service Center. If your E-ZPass Maryland transponder is used to incur these charges, either the credit card associated with your E-ZPass Maryland account will be charged or payment will be deducted from your Account depending on the total amount charged (refer to the Schedule of Fees at DriveEzMD.com). If you are enrolled in the E-ZPass Plus program, you acknowledge and agree to the release of your name and address to the E-ZPass Plus operator, if necessary, for collection purposes.

9) LOST/STOLEN AND DEFECTIVE E-ZPass MARYLAND TRANSPONDERS

- a) You agree you will notify E-ZPass Maryland immediately if your transponder(s) is lost or stolen.
- b) You agree you are responsible for any costs associated with any and all uses of the E-ZPass Maryland transponder(s) assigned to your Account prior to such notification.
- c) A defective transponder may be replaced with a similar unit within the transponder's warranty period if the transponder has not been damaged, defaced or improperly used as determined by E-ZPass Maryland. However, if E-ZPass Maryland determines the transponder has been damaged, defaced or improperly used, a nonrefundable transponder fee, if applicable, will be charged for a replacement transponder. The warranty period extends for four years and begins on the date of issuance.

10) LEASED OR RENTAL VEHICLES

The registered owner or responsible party of record of the motor vehicle is liable for payment of the tolls, fees, fines and/or penalties assessed by MDTA with respect to Video Tolls. A request for transfer of liability, for a leased or rental vehicle, may be made by following the instructions on the Notice of Toll Due. Transfers of liability are made in accordance with Md. Ann. Code, Transportation Article § 21-1414 and COMAR 11.07.07. MDTA has no obligation or liability whatsoever in any leasing or rental agreement.

11) DISPUTES

You hereby authorize E-ZPass Maryland to decide every question or issue in connection with or related to this Agreement, including, without limitation, the imposition of tolls, fees or other charges incurred, applied or stated for the use or misuse of your transponder or Account. You may dispute the imposition of charges or fees related to your Account verbally or in writing to the E-ZPass Maryland Customer Service Center. Such disputes must be made within 120 days from the date the transaction is posted to your Account. A dispute for liability for a Toll Violation and/or Civil Citation is not covered by this Agreement and may be disputed in accordance with Md. Ann. Code, Transportation Article § 21-1414 and COMAR 11.07.07.06

12) DISCLAIMER

- a) MDTA shall have no responsibility or liability to you for any loss, cost, expense or damage to you, any passengers or your vehicle, arising out of your failure to comply with any laws or regulations, or any terms and conditions of the DriveEzMD E-ZPass Maryland Agreement, or out of your misuse or abuse of an E-ZPass Maryland transponder, or failure to follow instructions for the use and operation of E-ZPass Maryland transponder(s).
- b) Under no circumstances shall MDTA have any liability for any consequential, indirect, special, incidental, or punitive damages of any kind arising out of your participation in the DriveEzMD E-ZPass Maryland System.
- c) MDTA makes no representations or warranties, express or implied, with respect to the merchantability or fitness for a particular purpose or any other reason with respect

- d) Except as otherwise specified herein, MDTA shall have no liability or obligation of any kind whatsoever arising out of your use of or the performance of the E-ZPass Maryland transponder, any defect or malfunction of an E-ZPass Maryland transponder, or the failure or unavailability of the DriveEzMD E-ZPass Maryland System.
- e) You agree to indemnify, defend, and hold harmless MDTA from and against any and all damage, loss, cost, expense, or liability relating to, arising from, or as a result of the use or performance of the DriveEzMD and/or E-ZPass Maryland System.

13) COLLECTIONS AND ENFORCEMENT

- a) MDTA may use all legal actions available to collect unpaid balances, including referring the vehicle registration to the Maryland Motor Vehicle Administration for refusal or suspension.
- b) Unpaid balances due to MDTA may be turned over to a collection agency, such as the Maryland Central Collection Unit (CCU), for enforcement and collection activities along with any other legal action that MDTA is authorized to pursue to recover such monies owed.
- c) You agree to pay MDTA's costs, including attorney fees, required to enforce the terms and conditions of the DriveEzMD E-ZPass Maryland System and the collection of monies in connection with your use of the DriveEzMD System.

14) NON-DISCLOSURE

Your DriveEzMD E-ZPass Maryland records are confidential. Account information will not be disclosed to third parties without your consent except as permissible by law and the policies of E-ZPass Maryland and the entities providing E-ZPass services.

15) GOVERNING LAWS

The DriveEzMD System/E-ZPass Maryland shall be governed by the laws of the State of Maryland.

16) TERMINATION/ACCOUNT CLOSURE

E-ZPass Maryland account holders may close their account and terminate this Agreement at any time by notifying E-ZPass Maryland in writing of their intent to close the Account, paying any outstanding amounts due and returning the transponder(s) to E-ZPass Maryland, if applicable. Transponders should be returned in person or by first-class prepaid mail. Transponders returned to E-ZPass Maryland will remain the property of MDTA under all circumstances. Upon termination of this Agreement and return of the transponder(s), if applicable, any account balance will be refunded to the Account holder. All outstanding charges will be deducted prior to refund.

17) MODIFICATIONS

MDTA may change the DriveEzMD E-ZPass Maryland Terms and Conditions at any time by giving customers notice thereof. The terms and conditions shall become effective seven (7) days after such notice has been given. No written notice is required, and you hereby waive any requirement that written notice be provided. Such notice may be given through any means, including, but not limited to, advertising such notice in the media, posting such notice on message boards along MDTA's toll facilities, posting such notice on the DriveEzMD website, or otherwise, as determined by MDTA. If you have provided an email address to MDTA with your application, you authorize that notification may be sent to that email address at MDTA's



Maryland Customer Service Center
P.O. Box 5060
Middle River, MD 21220-5060

DriveEzMD.com

1-888-321-6824

711: MD Relay

Fax: 410-633-6618



Maryland
Transportation
Authority



Effective: August 1, 2021