

PRIVATE ACCOUNT BENEFITS

E-ZPass Maryland account holders receive a 25% discount off the two-axle toll rates at most Maryland facilities. At the William Preston Lane, Jr., Memorial (Bay) Bridge (US 50/301), E-ZPass Maryland customers will receive a 37.5% discount. At the Thomas J. Hatem Memorial Bridge (US 40), E-ZPass Maryland customers will receive a 30% discount on three and four-axle vehicles. No minimum use is required. These discounts are not available with the Thomas J. Hatem Memorial Bridge Choice A or Choice B discount plans.

Off-peak and overnight pricing are offered on the Intercounty Connector (ICC) and I-95 Express Toll Lanes (ETL). Discount plans are not offered for these two facilities.

Paying tolls with *E-ZPass* at all Maryland toll facilities, saves money versus paying higher Video Toll Rates, which are 1.5 times the *E-ZPass* toll rates with a minimum of \$1 and a maximum of \$15.00 above the *E-ZPass* rates.

All Private Accounts are subject to a minimum \$25.00 prepaid toll deposit.

Discount Plan Options and How They Work

E-ZPass Maryland account holders are also eligible to enroll in E-ZPass Maryland discount plans for two-axle vehicles, which allow frequent commuters discount rates at selectedfacilities. ALL discount plans are transponder specific. Plans CANNOT be shared between transponders. If more than one discount plan is selected for a transponder, the lowest applicable toll rate for a facility will be posted to your account.

Plan cycles begin when first used and end after 45* days or when all trips are used, whichever comes first. The account is charged the discounted toll rate when each trip is recorded using the transponder. All unused trips are charged to your account at the end of the plan period. Unused trips in a Discount Plan ARE NOT refundable.

*William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan is valid for 90 days. Plan cycles do not apply to the Thomas J. Hatem Memorial Bridge Discount Plans.

Discount Plan Options

Baltimore Region Discount Plan: (Fort McHenry Tunnel, Baltimore Harbor Tunnel, Francis Scott Key Bridge, John F. Kennedy Memorial Highway and Thomas J. Hatem Memorial Bridge): Pay \$1.40 per trip for 50 trips that are valid for 45 days. The total cost for used and unused trips is \$70.00. Because tolls are only collected in one direction at the JFK Highway and Hatem Memorial Bridge, two trips are deducted for each passage.

Private Account Application

William Preston Lane, Jr. Memorial (Bay) Bridge Discount Plan: Pay \$1.40 per trip for 25 trips that are valid for 45 days. The total cost for used and unused trips is \$35.00.

William Preston Lane, Jr. Memorial (Bay) Bridge Shoppers Discount Plan: Pay \$2.00 per trip for 10 trips that can be used Sunday through Thursday and are valid for 90 days. The total cost for used and unused trips is \$20.00.

Governor Harry W. Nice Memorial/Senator Thomas "Mac" Middleton Bridge Discount Plan: Pay \$2.10 per trip for 25 trips that are valid for 45 days. The total cost for used and unused trips is \$52.50.

Thomas J. Hatem Memorial Bridge Discount Plans:

Hatem A Plan: If you are only interested in traveling on the Hatem Memorial Bridge, please complete a Hatem A Account application.

Hatem B Plan: Private and Business Accounts are eligible for this plan. This discount plan is attached to a specific transponder and includes unlimited trips during a one-year period for two-axle vehicles at the Hatem Bridge. The transponder must be properly mounted in the vehicle to benefit from this plan. This plan is subject to an annual fee of \$20.00. A transponder with this plan is valid anywhere *E-ZPass* is accepted. You will receive the Private *E-ZPass* Maryland discounts at participating Maryland facilities (See Private Account Benefits). You may also select additional discount plan options.

If you have a valid payment method associated with your account, *E-ZPass* Maryland will automatically renew your Hatem Plan(s) approximately 30 days prior to the plan's expiration date. If you do not have a payment method on file, these plans must be renewed annually online at DriveEzMD.com, by visiting an *E-ZPass* Maryland Customer Service Centeror by calling 1-888-321-6824. A renewal notice for a Hatem Bridge discount plan will be sent 45 days prior and a reminder notice sent 15 days prior to the annual renewal date.

IMPORTANT INFORMATION

Account updates and inquiries may be made at DriveEzMD.com, by phone at 1-888-321-6824, or by visiting an *E-ZPass* Maryland Customer Service Center. These activities include:

- Review account information regularly.
- Update vehicle and payment information to prevent unpaid tolls and fees.
- Update your mailing address, email address and cell phone number to ensure that mailings and other communications reach you.
- Report a lost or stolen transponder.



For *E-ZPass* Maryland Customer Service Center hours and locations, visit the website or call the Customer Information Center number at1-888-321-6824.

As an *E-ZPass* Maryland customer, you are signing up for a prepaid account. You are responsible for keeping your account funded prior to using toll facilities. If your account is not in good financial standing, you may incur video tolls. Video tolls are billed to the registered owner of the vehicle via a Notice of Toll(s) Due (Invoice) at a higher toll rate. Please refer to the DriveEzMD Terms and Conditions for details.

Please mount your transponder in accordance with the instructions provided by *E-ZPass* Maryland. If your transponder is not properly mounted, you may incur a higher toll rate posted to your account; you will be responsible for paying the higher toll rate.

If your transponder is properly mounted, and your account is in good standing, but one or more of the following circumstances occur, call the Customer Information Center at 1-888-321-6824 or visit an *E-ZPass* Maryland Customer Service Center for assistance:

- Toll rates posted to your account at a higher rate than the toll rate of the account or discount plan(s) you are enrolled in.
- You have received a Notice of Toll(s) Due (Invoice).

Sign up for text message alerts to receive account information such as low balance, negative balance, and account information changes/updates.



Customer Information Center P.O. Box 5060 Middle River, MD 21220-5060

> **DriveEzMD**.com 1-888-321-6824 711: MD Relay Fax: 410-633-6618

1



The Maryland Transportation Authority ("MDTA") establishes these terms and conditions that govern the use of the DriveEzMD *E-ZPass*® Maryland System and requires that all *E-ZPass* Maryland Account ("Account") holders and users ofMDTA toll facilities adhere to these terms and conditions.

E-ZPass Maryland is the automated collection system installed on or operating with respect to all MDTA tolled facilities, or E-ZPass approved facilities for the purpose of collecting tolls, fees, fines, or other transactions as determined by MDTA. The DriveEzMD System consists of multiple E-ZPass Maryland Account types and a Pay-By-Plate payment option.

You become an *E-ZPass* Maryland customer by completing an *E-ZPass* Maryland Account application either in person, on the phone, or via the DriveEzMD website. You may also purchase an *E-ZPass* Maryland On The Go transponder from a participating retailer and register your device by opening an Account.

If you are a customer with an *E-ZPass* Account in good standing and the system detects a valid *E-ZPass* transponder, the appropriate toll will be automatically charged to your *E-ZPass* Account. In all other instances a recorded image of your license plate is taken and, if matched to a license plate on your *E-ZPass* Account, the toll is deducted from your Account. If your *E-ZPass* Maryland Account is not in good standing, the vehicle incurs a Video Toll, which is billed at a higher rate, and a Notice of Toll(s) Due ("NOTD") is issued to the registered vehicle owner or responsible party. Notices of Toll(s) Due are issued in accordance with Md. Ann. Code, Transportation Article § 21-1414 and COMAR 11.07.07.06D.

The following terms and conditions supersede any previous terms and conditions. These terms and conditions, together with your application, if applicable, constitute the *E-ZPass* Maryland Agreement ("Agreement"). When you drive on an MDTA toll facility, you agree to the following:

1) TERMS

- a) You are advised and acknowledge that cameras are used to record images in the electronic toll collection system for the purpose of toll collection and enforcement.
- b) You agree to obey all applicable federal and State laws and regulations governing the use and operation MDTA's toll facilities and the DriveEzMD System.
 - Failure to do so may result in fines and penalties and/or termination of your Account.
- c) If any of the terms of this Agreement are declared or found to be illegal, unenforceable or void, then MDTA and the customer shall be relieved of all obligations under thatterm. The remainder of the agreement shall be enforced to the fullest extent permitted by law.
- d) You shall not assign the obligations or benefits of this Agreement without the express written consent of MDTA or the E-ZPass Maryland Customer Service Center (CSC).

2) PAYMENT

Payment may be made at the time of a toll transaction in any of the following ways:

- a) By deducting the toll payment from a valid E-ZPass Maryland Account or out-of-state E-ZPass Account with sufficient funds at the time of travel. (See Section 3 below for more information on E-ZPass Maryland General Terms and Conditions/Private Accounts.)
- b) Pay-By-Plate by authorizing DriveEzMD/MDTA to charge toll payments for a specific license plate to a valid credit card that you provide in advance to DriveEzMD. After you register your license plate and credit card for Pay-By-Plate, MDTA will charge your credit card for each toll transaction, as you travel, when you use an MDTA toll facility. Pay-By-Plate is available only for toll facilities in Maryland. Pay-By-Plate does not require a prepaid toll deposit or a monthly replenishment of funds; however, your credit card must be valid at the time of the toll transaction or no Pay-By-Plate payment is made and a Video Toll is incurred.

Failure to make payment through an *E-ZPass* Account or Pay-By-Plate at the time of travel will result in a Video Toll, which is billed at a higher rate. An NOTD is mailed to the registered vehicle owner or responsible party when a Video Toll is incurred. Payment for Video Tolls may be made by following the instructions on the NOTD, in accordance with COMAR 11.07.07 and Md. Ann. Code Transportation Article § 21-1414.

3) E-ZPass MARYLAND GENERAL TERMS AND CONDITIONS/PRIVATE ACCOUNTS

You agree to the following terms and conditions when you open an *E-ZPass* Maryland Account:

a) You certify that all information contained in your application is true and accurate. You agree to immediately notify *E-ZPass* Maryland if any of the information

TERMS & CONDITIONS

- i) Vehicle information (registration plate number ("license plate") and state, make, model, and year); please note: vehicles and trailers are limited to two-axles each. If youhave more than 10 vehicles or 10 transponders and/or if you have vehicles with greater than threeaxles, you are advised to open a Business Account; (see Section
 - 4 below for information regarding *E-ZPass* Maryland Business Accounts);
- ii) Expiration date of debit/credit card account, or change in debit/credit card number, if applicable;
- iii) Banking account information if enrolled in electronic debit, Automated Clearing House ("ACH"), if applicable;
- iv) Payment method if enrolled in automatic replenishment;
- v) Name(s) on the Account;
- vi) Address; please note: when updating your address with E-ZPass Maryland, you must also update your address with the government agency responsible for motor vehicle registrations;
- vii) Telephone number;
- viii) E-mail address;
- ix) Government issued identification (i.e., state driver'slicense, military identification or passport);
- x) Federal Employer Identification Number ("FEIN"),if provided.
- b) MDTA may, at any time, suspend or terminate yourE-ZPass Maryland Account and/or deactivate yourE-ZPass Maryland transponder(s) for violation of applicable laws, regulations, or these terms and conditions. You shall remain and be liable for payment
 - conditions. You shall remain and be liable for payment of all fines, penalties, costs, fees, and any other monies owed pursuant to these terms and conditions and any applicable laws.
- c) You acknowledge and accept you are required to maintain your E-ZPass Maryland Account in good standing. Fallure to do so may result in the issuance of an NOTD and/or additional fees pursuant to the provisions of COMAR 11.07.07 and Md. Ann. Code, Transportation Article § 21-1414. Further, if you fail to maintain a positive balance on your Account and you use toll facilities outside of Maryland, you will be issued a violation notice from that state in accordance with its laws.
- d) You authorize MDTA to access and charge all tolls, fees, fines, and other penalties associated with your participation in the DriveEzMD System and associated use of an E-ZPass Maryland transponder, if applicable, to your Account and to the credit/debit card, bank account, or other chosen method of payment for your Account. Thefees authorized hereunder include, but are not limited to, transactional, administrative, periodic administrative (i.e., monthly, yearly, etc.), and any other type of fee(s), as maybe set and assessed at MDTA's discretion from time to time without prior written notice. Information relating to such fees and a current Fee Schedule may be obtained online at DriveEzMD.com.
- e) You must pay a minimum advance toll payment to establish an Account and recurring replenishment charges, when applicable, to maintain a prepaid toll balance in your Account. Please note advance payments are not available for use from your Account until twenty-four (24) hours for in-State use and forty-eight (48) hoursfor out-of-state use.
- f) If you have selected automatic account replenishment as the payment method for your *E-ZPass* Maryland Account charges, you agree you are responsible for providing *E-ZPass* Maryland with a valid credit/debit card or a banking account with sufficient funds.
- g) If you have selected manual account replenishment as your payment method, you agree you are responsible to maintain a positive balance in your E-ZPass Maryland Account at all times.
- h) You acknowledge that if your prepaid balance reaches \$0.00 or below, continued use of an MDTA toll facility will result in a Video Toll and the issuance of an NOTD to the registered vehicle owner or responsible party, which may subject the registered vehicle owner to a higher toll rate and/or additional fee.
- i) You acknowledge MDTA may periodically review the activity on your E-ZPass Maryland Account and adjust your replenishment amount, if applicable, to more accurately reflect the average monthly charges and fees incurred by you. You may have more than one credit card charge within a one-month period based on your usage.
- j) You acknowledge your low balance threshold amount may

DriveEzMD

DriveEzMD.com 1-888-321-6824

- k) You acknowledge and agree that MDTA shall not pay any interest on any prepaid account balance.
- You acknowledge and agree that you will be charged a fee for each returned check and returned (ACH) transaction should an overdraft occur.
- m) You agree that administrative fees may be charged to your Account.
- n) MDTA reserves the right to reject any *E-ZPass* MarylandAccount application.

4) E-ZPass MARYLAND TRANSPONDER USAGE

- a) You may use the transponder only with the vehicle(s) specifically registered on your *E-ZPass* Maryland Account
- b) You agree to correctly mount, display and use the E-ZPass transponder(s) on or in the vehicle(s) in accordance with the instructions provided by E-ZPass Maryland. Failure to do so may result in higher toll rates or the issuance of a Notice of Toll Due for a Video Toll, which is billed at a higher toll rate.
- c) A nonrefundable transponder fee, if applicable, will be charged for each transponder issued to your new Account or to an existing E-ZPass Maryland Account.
- d) You acknowledge in cases where your E-ZPass Maryland transponder is valid, but not read, a recorded image of the vehicle's license plate is captured. If the license plate information is matched to your Account, the appropriate toll will be charged. This may result in being billed at a higher toll rate.
- e) You acknowledge in cases where your E-ZPass Maryland transponder is not valid, a recorded image of the vehicle's license plate is captured and a Notice of Toll Due will be mailed to the registered vehicle owner or responsible party. This will result in a Video Toll, which is billed at a higher toll rate, and may result in additional fees being charged.
- f) You agree to pay all costs associated with the use of the E-ZPass Maryland transponder(s) assigned to you. Report lost or stolen transponders in accordance with Section 9 of this Agreement.
- g) MDTA may enter into reciprocal agreements with other agencies. If your E-ZPass Maryland transponder(s) is used at any toll facility, parking facility or other facility accepting E-ZPass transponders as a payment mechanism, you agree that all charges incurred in connection with the use of your E-ZPass Maryland transponder(s) will be charged to your Account, or to your credit card in accordance with these terms and conditions. You agree that you are responsible for all such charges.
- h) E-ZPass Maryland On The Go transponders must be registered within 7 days of first use and may only be usedin connection with an E-ZPass Maryland Private Account.Please refer to the On-The-Go instructions online at www.DriveEzMD.com.

5) E-ZPass MARYLAND BUSINESS ACCOUNTS

If you have more than 10 vehicles or 10 transponders and/or if you have vehicles with 3 or more axles, you are advised to open a Business Account.

You agree to all of the *E-ZPass* Maryland General Terms and Conditions/Private Accounts in addition to the following conditions when you open a Business Account:

- a) You are responsible for transponders issued to your Account and for monitoring their usage. You may monitortransponder usage online at DriveEzMD.com or via Account statements; (see Section 9 below for informationon lost/stolen transponders).
- b) You acknowledge that if your prepaid balance reaches \$0.00 or below, continued use of an MDTA toll facility will result in a Video Toll and the issuance of an NOTD to the registered vehicle owner or responsible party, which may include a higher toll rate and/or additional fees. Further, if you fail to maintain a positive account balance on your account and you use toll facilities outside of Maryland, you will be issued a violation notice from that state in accordance with its laws.

6) E-ZPass MARYLAND HATEM A ACCOUNT

You agree to all of the *E-ZPass* Maryland General Terms and Conditions/Private Accounts in addition to the following conditions when you open a Hatem A Account:

The Hatem A Account is valid only at the Hatem Bridge. If you require use at other toll facilities through an *E-ZPass* Maryland Account, you must open an *E-ZPass* Maryland Private or Business Account, which requires a prepaid balance of toll funds for use at other facilities. The Hatem A Account is limited to two-axle vehicles only. Vehicles with three or more axles are excluded from this type of Account and will be required to pay applicable tolls.



E-ZPass MARYLAND PRIVATE ACCOUNT continued

- a) You are not required to maintain a prepaid toll deposit for Hatem A Accounts; however, you must pay an annual renewal fee for each Hatem A plan you want associated with a transponder. You are responsible for maintaining your Account and monitoring the expiration date(s) of the Hatem Bridge plan(s).
- b) The Hatem A plan is linked to a specific transponder assigned to your Account. Your transponder must be read in order for the plan discount to be applied. Other E-ZPass Maryland discount plans are not available on the Hatem A Account.
- c) You will not receive an Account statement. As a courtesy, a renewal notice will be mailed to you at your last known address 45 days prior to your annual renewal date, followed by a reminder notice, which will be mailed 15 days prior to the renewal date. However, it is your responsibility to be aware of your plan's expiration date. Failure to renew your plan will cause your vehicle to incur Video Tolls, which are billed at a higher rate, if the transponder is used after the expiration date.
- d) If you have a valid payment method associated with your Account, *E-ZPass* Maryland will renew your Hatem Plan(s) automatically approximately thirty (30) days prior to the plan's expiration date.
- e) You acknowledge and understand that you and your vehicle may be recorded on a video monitoring system and/or photographed while traveling through an MDTA tollfacility and other Facilities that have an agreement with
 - E-ZPass Maryland and/or accept E-ZPass. You expressly understand that E-ZPass Maryland and other Facilities monitor the use of the transponder for the purpose of toll collection, traffic monitoring and detecting violations of this Agreement.
- f) You understand your transponder is valid only at the Hattem Bridge, and you authorize E-ZPass Maryland to process transactions through your Account for trips on the Hattem Bridge; no other facilities' transactions can be processed through your Account because no pre-paid toll balance is maintained. If you use toll facilities outside of the Hattem Bridge, you will be issued a violation notice from that state in accordance with its laws.
- g) You understand that E-ZPass Maryland may use information gathered from the government agency that is responsible for motor vehicle registrations in addition to information submitted by you to process through yourAccount trips on the Hatem Bridge.

7) DISCOUNT PLANS (HATEM A EXCLUDED)

E-ZPass Maryland offers different types of discount toll programs.

Two-Axle Vehicle Plans

- a) E-ZPass Maryland two-axle vehicle discount plans are linked to a specific transponder assigned to your Account.All E-ZPass Maryland discount plans are time sensitive. Plan cycles begin when first used and end after the specified number of days of the plan or when all trips are used, whichever comes first. The account is charged the discounted toll rate when each trip is recorded using the transponder specifically associated with the valid discountplan.
- b) Any unused trips within the discount plan cycle will be deducted from your Account 10 days after the plan cycle ends and will be reflected on your statement. If the transponder is not read, but the license plate of the vehicle is registered on the Account or the transaction is
 - otherwise matched by *E-ZPass* Maryland to your Account, you are not eligible for the discounted plan rate. Further, if the transponder is not read and the license plate is not on the Account, or if the transaction is not otherwise matched by *E-ZPass* Maryland to your Account, a Video Toll will result, which is billed at a higher rate, and an NOTD is issued to the registered vehicle owner or responsible party. Unused trips in a discount plan are not refundable.
- c) Hatem Bridge plans are valid for one year from the date of purchase and must be renewed annually. If you have a valid payment method associated with your Account, *E-ZPass* Maryland will automatically renew your Hatem Plan(s) approximately 30 days prior to the plan's expiration date, unless you notify *E-ZPass* Maryland that you no longer wish to renew your plan. Please see DriveEzMD.com, for discount plan descriptions

Three or More Axle Vehicle Discounts

TERMS & CONDITIONS

Early Payment Discount

You may receive a discount, up to \$5.00, for making payment on a Video Toll before an NOTD is mailed. Please refer to DriveEzMD.com for additional information.

8) E-ZPass PLUS (NON-TOLL CHARGES)

MDTA participates in a program that allows your *E-ZPass* Maryland transponder to be used for parking charges at certainparking facilities as well as other non-toll charges at other locations. The program, called *E-ZPass* Plus, allows customerswhose accounts are set to automatic replenishment by debit/ credit card to participate in the program. If you have chosen to replenish your *E-ZPass* Maryland Account with a debit/credit card, you are enrolled in the *E-ZPass* Plus program. You may opt-out of this program by contacting the DriveEzMD *E-ZPass* Maryland Customer Service Center, by accessing your account online or by visiting an *E-ZPass* Maryland Transponder is used to incur these charges, either the credit card associated with your

E-ZPass Maryland account will be charged or payment will be deducted from your Account depending on the total amount charged (refer to the Schedule of Fees at DriveEzMD.com). If you are enrolled in the E-ZPass Plus program, you acknowledge and agree to the release of your name and address to the E-ZPass Plus operator, if necessary, for collection purposes.

9) LOST/STOLEN AND DEFECTIVE E-ZPass MARYLANDTRANSPONDERS

- a) You agree you will notify *E-ZPass* Maryland immediately if your transponder(s) is lost or stolen.
- b) You agree you are responsible for any costs associated with any and all uses of the E-ZPass Maryland transponder(s) assigned to your Account prior to such notification.
- c) A defective transponder may be replaced with a similar unit within the transponder's warranty period if the transponder has not been damaged, defaced or improperly used as determined by E-ZPass Maryland. However, if E-ZPass Maryland determines the transponder has been damaged, defaced or improperly used, a nonrefundable transponder fee, if applicable, will be charged for a replacement transponder. The warranty period extends for four years and begins on the date of issuance.

10) LEASED OR RENTAL VEHICLES

The registered owner or responsible party of record of the motor vehicle is liable for payment of the tolls, fees, fines and/orpenalties assessed by MDTA with respect to Video Tolls. A request for transfer of liability, for a leased or rental vehicle, may be made by following the instructions on the Notice of Toll Due. Transfers of liability are made in accordance with Md. Ann. Code, Transportation Article § 21-1414 and COMAR 11.07.07. MDTA has no obligation or liability whatsoever in any leasing or rental agreement.

11) DISPUTES

You hereby authorize *E-ZPass* Maryland to decide every question or issue in connection with or related to this Agreement, including, without limitation, the imposition of tolls, fees or other charges incurred, applied or stated for the use or misuse of your transponder or Account. You may dispute the imposition of charges or fees related to your Account verbally or in writing to the *E-ZPass* Maryland Customer Service Center. Such disputes must be made within 120 days from the date the transaction is posted to your Account. A dispute for liability for a Toll Violation and/or Civil Citation is not covered by this Agreement and may be disputed in accordance with Md. Ann. Code, Transportation Article § 21-1414 and COMAR 11.07.07.06

12) DISCLAIMER

- a) MDTA shall have no responsibility or liability to you for any loss, cost, expense or damage to you, any passengers or your vehicle, arising out of your failure to comply with any laws or regulations, or any terms and conditions of the DriveEzMD E-ZPass Maryland Agreement, or out of your misuse or abuse of an E-ZPass Maryland transponder, or failure to follow instructions for the use and operation of E-ZPass Maryland transponder(s).
- b) Under no circumstances shall MDTA have any liability for any consequential, indirect, special, incidental, or punitive damages of any kind arising out of your participation in the DriveEzMD E-ZPass Maryland System.
- c) MDTA makes no representations or warranties, express or implied, with respect to the merchantability or fitness for a particular purpose or any other reason with respect to E-ZPass Maryland transponders and/or DriveEzMD

DriveEzMD

DriveEzMD.com 1-888-321-6824

- d) Except as otherwise specified herein, MDTA shall have noliability or obligation of any kind whatsoever arising out of your use of or the performance of the E-ZPass Maryland transponder, any defect or malfunction of an E-ZPass Maryland transponder, or the failure or unavailability of the DriveEzMD E-ZPass Maryland System.
- e) You agree to indemnify, defend, and hold harmless MDTA from and against any and all damage, loss, cost, expense, or liability relating to, arising from, or as a resultof the use or performance of the DriveEzMD and/or E-ZPass Maryland System.

13) COLLECTIONS AND ENFORCEMENT

- a) MDTA may use all legal actions available to collect unpaid balances, including referring the vehicle registration to the Maryland Motor Vehicle Administrationfor refusal or suspension.
- b) Unpaid balances due to MDTA may be turned over to a collection agency, such as the Maryland Central Collection Unit (CCU), for enforcement and collection activities along with any other legal action that MDTA is authorized to pursue to recover such monies owed.
- c) You agree to pay MDTA's costs, including attorney fees, required to enforce the terms and conditions of the DriveEzMD E-ZPass Maryland System and the collection of monies in connection with your use of theDriveEzMD System.

14) NON-DISCLOSURE

Your DriveEzMD E-ZPass Maryland records are confidential. Account information will not be disclosed to third parties without your consent except as permissible by law and the policies of E-ZPass Maryland and the entities providing E-ZPass services.

15) GOVERNING LAWS

The DriveEzMD System/*E-ZPass* Maryland shall be governed by the laws of the State of Maryland.

16) TERMINATION/ACCOUNT CLOSURE

E-ZPass Maryland account holders may close their account and terminate this Agreement at any time by notifying E-ZPass Maryland in writing of their intent to close the Account, paying any outstanding amounts due and returning the transponder(s) to E-ZPass Maryland, if applicable. Transponders should be returned in person or by first-class prepaid mail. Transponders returned to E-ZPass Maryland will remain the property of MDTA under all circumstances. Upon termination of this Agreement and return of the transponder(s), if applicable, any account balance will be refunded to the Account holder. All outstanding charges will be deducted prior to refund.

17) MODIFICATIONS

MDTA may change the DriveEzMD *E-ZPass* Maryland Terms and Conditions at any time by giving customers notice thereof. The terms and conditions shall become effective seven (7) days after such notice has been given. No written notice is required, and you hereby waive any requirement that written notice be provided. Such notice may be given through any means, including, but not limited to, advertising such notice in the media, posting such notice on message boards along MDTA's toll facilities, posting such notice on the DriveEzMD website, or otherwise, as determined by MDTA. If you have provided an email address to MDTA with your application, you authorize that notification may be sent to that email address at MDTA's



E-ZPass Customer Service Center P.O. Box 5060 Middle River, MD 21220-5060

DriveEzMD.com 1-888-321-6824

711: MD Relay Fax: 410-633-6618







PRIVATE ACCOUNT APPLICATION

(Register Up to Ten Vehicles with Ten Transponders)

Revised 08/2021

	1. APPLI	ICANT	'S INFO	RMATI	ON (as it	appears o	on your dr	iver's lic	cense)								
First Last MameMr. Mrs. Ms.					Last Na	ast Name				MI	Suffix	☐ I agree to allow MDTA, DriveEzMD, E-ZPass Maryland to contact me via tex message. Data rates may apply.			ne via text		
Mailing Ad	ddress											•	Apt.	•			
City State					State	ate Zip Primary Pho				none Mobile Pt			none				
Driver's License Number or Government ID Number DL State					e Date of Birth Email Add			dress									
	viding a vali Service nu				eive a pers	onal identi	fication nu	mber (PI	N) via emai	. This PIN car	n be used for	the interacti	ve voice resp	onse (IVR) syst	em when	calling the	
Additional	Contact for	r Account	(You allow	w this indiv	/idual to ha	ve access	and make	change	s on the acc	ount, including	g closing the	account.)					
First Nam	ie							Last Na	me					MI			Suffix
DADT '	2. VEHIC	Y E INI	FOPMA	TION													
		ch Maryl	and Tran	sponder r	•	and list a	ny other v	ehicles	that may us	e the transpo	onder(s). Tra	ansponders	are transfer	able among tw	T T		
	as Sho	License Plate Number as Shown on Registration Card (Please print clearly.)				State	Year			Make/Mo	del		Pla e		Vehicle Color		
									+	+							
	\longrightarrow								+	+							
					•				•	•						•	
PART ?	R DI AN	SFI F	CTION	& DRF_I	DAYME	NT CAL	CIII AT	ION (E	Pofor to E-7	Pass Marylan	nd Plan Onti	one hoforo	comploting)				
A. Select to B. Choose transport (I et al. (I et al. (E) et al. (E	the plan(s) the transpond onder fee, if l) Interior Tr LPT) Licens	for each t er type re applicab anspond se Plate T asponder of transpo	ransponde quired. En le). er: Windsl ranspond : For use conders you	er and also ater the nur hield Mour er: Exterio on I-495 Ex u want witl	o choose a mber of tran nt or Mount express Toll on the Hater	discount p nsponders F \$1 lanes \$1	lan below, requested REE 3.50 6.50	if application Boxes	able. If no pl (1, 2, or 4) t	ans are select	ed, you will b	pe automatic ent for transp	ally enrolled i onders (inclu	n a Private <i>E-Zi</i> des \$25.00 pre- (Box 7).			+
						PLA	NS – S	ee the	first pa	ge of the a	application	on for pla	n descrip	otions			
Tuon	sponder		ansponde see abov and circle	re (D)		e <i>E-ZPass</i> count		Baltim Discoun		Nice Br Discount	ridge t Plan	Bay Bı Discour		Bay Bride Shoppers F			idge Choice ount Plan
iran	1		I LPT F				\neg										
Trans		+															
Trans	1 2 3	1	LPT LPT	F F									ı				

transponders enrolled with the Hatem Bridge Choice A Account.



Part 3 Continued

PRIVATE ACCOUNT APPLICATION

(Register Up to Ten Vehicles and Ten Transponders)

Revised 08/2021

D. New Transponders Enter in Box 3, 5, or 7 the total number of new transponder(s) you are requesting. **Interior Mount Transponder:** X \$0.00 BOX 1 \$0.00 **License Plate Mount Transponder:** X \$13.50 BOX 2 BOX 3 Flex Transponder: X \$16.50 BOX 5 BOX 4 E. Hatem Bridge Choice B Discount Plan Enter in Box 9 the total number of transponder(s) you are requesting that have the Hatem Choice B Discount Plan. \$20.00 X BOX 7

The Hatem Bridge Choice B Discount Plan is subject to an annual fee.

F. Payment Calculations							
Enter totals from each box from Sections D & E:							
Prepaid Toll Deposit (Minimum of \$25.00)	\$25.00						
Interior Mount Transponder	\$0.00						
License Plate Mount Transponder (Enter in total from Box 3)	Total From BOX 3						
Flex Transponder (Enter in total from Box 5)	Total From BOX 5						
Annual Hatem Bridge Plan(s) Amount (Enter in total from Box 7)	Total From BOX 7						
Prepaid Toll Deposit Additional Toll Deposit (Optional)	\$						
Grand Total Amount	\$						

PART 4. PAYMENT METHOD (Check one option) Accounts without a Maryland address will be charged a \$1.50 monthly account maintenance fee. The maintenance fee will be waived i Maryland toll facilities at least three times in the previous statement period. Please make cash payments in person at one of the listed DriveEzMD's E-ZPast Centers. PLEASE DO NOT MAIL CASH.	
Option 1 – Credit Card	Option 3 – Check Please make checks payable to E-ZPass Maryland and mail with this application to: DriveEzMD E-ZPass Maryland Customer Information Center, P.O. Box 5060, Middle River, Maryland 21220-5060.
Cardholder Signature Required Date	

PART 5. CUSTOMER SIGNATURE FOR APPLICATION AND TERMS & CONDITIONS						
I have read and understand the terms and conditions of this agreement and affirm the information on this application is true and correct.						
E-ZPass Applicant Signature Required	Date					

Note: If mailing, please make sure to send both pages of the completed application to the DriveEzMD's E-ZPass Maryland Information Service Center.